

1  
2  
3  
4  
5  
6  
7  
8  
9  
10  
11  
12  
13  
14  
15  
16  
17  
18  
19  
20  
21  
22  
23  
24  
25

BEFORE THE MISSOURI GAMING COMMISSION

\*\*\*\*\*

TRANSCRIPT OF HEARING

SEPTEMBER 28, 2022

9:30 A.M.

\*\*\*\*\*

MISSOURI GAMING COMMISSION

3417 KNIPP DRIVE

JEFFERSON CITY, MISSOURI 65109

1  
*Susanne E. Moon*  
*Certified Court Reporter*  
*573-378-9186*

P R O C E E D I N G S

1  
2 COMMISSIONER LEARA: Call the meeting to order of the  
3 Missouri Gaming Commission. Angie, please call the roll.

4 MS. FRANKS: Chairman Leara?

5 CHAIRMAN LEARA: Present.

6 MS. FRANKS: Commissioner Conway?

7 [NO RESPONSE]

8 MS. FRANKS: Commissioner Hane?

9 COMMISSIONER HANE: Present.

10 MS. FRANKS: Commissioner Zimmerman?

11 COMMISSIONER ZIMMERMAN: Present.

12 CHAIRMAN LEARA: We have a quorum. First item will be  
13 the Adoption of the Agenda. I move for the adoption. Is  
14 there is second?

15 COMMISSIONER ZIMMERMAN: Second.

16 CHAIRMAN LEARA: We have a second. Any discussion?  
17 We'll allow Mr. Conway to chime in on that when he comes in.  
18 Angie, call the roll.

19 MS. FRANKS: Chairman Leara?

20 CHAIRMAN LEARA: Approved.

21 MS. FRANKS: Commissioner Hane?

22 COMMISSIONER HANE: Approved.

23 MS. FRANKS: Commissioner Zimmerman?

24 COMMISSIONER ZIMMERMAN: Approved.

25 MS. FRANKS: By your vote, you have adopted the agenda.

1 CHAIRMAN LEARA: Next item on the agenda, Team Member  
2 Recognition. Mr. Conway --

3 COMMISSIONER CONWAY: Hello, Chairman.

4 CHAIRMAN LEARA: We'll note your presence. We have  
5 adopted the agenda. Do you have any discussion on the matter?  
6 It's already been approved, but we will allow that.

7 COMMISSIONER CONWAY: None.

8 CHAIRMAN LEARA: Seeing none --

9 COMMISSIONER CONWAY: I'll save it for next time.

10 CHAIRMAN LEARA: So who will begin leading the team  
11 member recognition? Judge?

12 JUDGE RICHARDSON: Chairman, first of all, I'd like to  
13 acknowledge Lieutenant Andy Tourney, soon to be Captain Andy  
14 Tourney. Lieutenant Tourney has been chosen to be the new  
15 captain for the Gaming Division by the Missouri State Highway  
16 Patrol. His duties become effective officially on Saturday,  
17 October 1, but unofficially he's been doing it for about a  
18 month now. And we thank him for that.

19 Also joining us, Lieutenant Kevin Hunter back here to  
20 my left. Lieutenant Hunter previously was with the Gaming  
21 Division, went back on the road, I guess you would call it,  
22 but he has rejoined the Gaming Division, and he will be the  
23 Lieutenant in charge of administration. We're glad to have  
24 him back in the building.

25 CHAIRMAN LEARA: Congratulations.

1 CHAIRMAN LEARA: Tim?

2 MR. McGRAIL: We have two of our members that are  
3 recognized each day, so I'm going to ask first for Angela to  
4 come forward. Angela is one of our employees that's been here  
5 for a good while, 20 years total, 29 years almost with the  
6 State of Missouri. She spent some time with OA, enforcing the  
7 lottery for a couple of years or so and then moved over to us,  
8 so we recognize her for 20 years of service with us.

9 Angela is our accountant, so most of the casinos, your  
10 finance people are very much aware of Angela. She takes care  
11 of the quarterly billing, the reimbursements, the hourly  
12 billing for this, so it's very detail oriented and it takes a  
13 lot of time on her part. We trust her. She's done it for a  
14 good number of years for that, so we're going to recognize her  
15 for 20 years of service.

16 Unfortunately, we're also recognizing her today because  
17 this is her last week with us. She has a great opportunity  
18 with another state agency, unfortunately; but it's to her  
19 benefit and we recognize that and we understand that, so we  
20 are going to miss her. She did say that she'll come and visit  
21 because apparently she will be just right across the street  
22 from us, so we do want to recognize her on that.

23 The first thing I'd like to do is give her a small  
24 token, which is one of our challenge coins that has the MGC  
25 emblem on it, so congratulations for that.

1 MS. WALLACE: Thank you.

2 MR. McGRAIL: And then I will read the Certificate of  
3 Appreciation for Angela, recognition of your 20 years of  
4 dedicated service with Missouri Gaming Commission.  
5 Congratulations on reaching this significant milestone in  
6 your career. We wish you the best. You've displayed a  
7 tremendous part of our success and we appreciate your  
8 commitment, so we will miss you.

9 MS. WALLACE: Thank you.

10 CHAIRMAN LEARA: Congratulations and best of luck in  
11 your new endeavor.

12 MS. WALLACE: Thank you.

13 CHAIRMAN LEARA: Next item? --

14 MR. McGRAIL: I have one more.

15 CHAIRMAN LEARA: My apologies.

16 MR. McGRAIL: If Doug Blevins would come forward. So I  
17 promised Doug I wouldn't spend a whole lot of time talking and  
18 talking so much about Doug. That doesn't mean that others may  
19 not talk as well, so be prepared for that. I did want to make  
20 a few notes. So Doug is retiring. This is going to be his  
21 last week as well with the Gaming Commission, so he has 23  
22 years with us. We are going to miss that. He's been our  
23 primary as far as the bingo auditing. Him and Rachel have  
24 done it for I don't know how many years together, so they go  
25 out, they go all across the state and audit all the

1 organizations that provide bingo, so we are going to miss that  
2 part of him being here.

3 The whole time that he spent with Gaming, it has been  
4 within the bingo section except for five days. I couldn't  
5 figure that out initially when I was looking into it, but he  
6 actually applied and was accepted to take over with the  
7 taxation audit section. I think after five days he realized  
8 he had it good over on the bingo side and he said ignore that,  
9 I want to go back over to bingo, so he did.

10 Mel Fisher was the one that hired him, and Mel was our  
11 second executive director so he has seen seven executive  
12 directors come through this organization. Prior to coming  
13 with the state, and this has been the only agency I believe  
14 he's been with, he actually -- him and his wife owned and  
15 operated a Baskin Robbins down at Lake of the Ozarks for a  
16 good number of years, so that's interesting as far as that.

17 His degree was in marketing, and after working in the  
18 bingo section for a while he says hey, I think I need to take  
19 a little bit more experience and so he went back to school and  
20 got his accounting degree, hoping that would help him and  
21 benefit him in his job that he's done.

22 He's been the ambassador for our bingo side. I've  
23 never heard anyone say anything ill against Doug or the audit  
24 section of bingo for the work that they do. They -- if  
25 anyone's been to these bingo organizations, they're not real

1 modernized, their paperwork may be out in a shed or someplace  
2 else that they have to go look for. So like I say, he's done  
3 a lot for us.

4 If you describe him, you know, he's one of those  
5 ones -- and I don't know, maybe Barb would see otherwise --  
6 one of those perfect employees. He's been dependable, loyal,  
7 always shows up, you never hear anything out of him. I mean  
8 you have to actually go and talk to him before he'll actually  
9 talk to you. So he does his work, and he does it well. So we  
10 are going to miss that part of Doug being here.

11 So first I'd like to give -- and this is on behalf of  
12 the Senate of the State of Missouri, it's a proclamation. I'm  
13 not going to read all the whereases for you, but I'll read a  
14 few of them.

15 Whereas the members of the Missouri Senate always  
16 welcome the opportunity to recognize milestone events in the  
17 lives and careers of Show Me State citizens who have  
18 distinguished themselves in exemplary public service.

19 Whereas on October 1 of this year, Doug Blevins of Four  
20 Seasons, Missouri, where he lives, will draw his duties and  
21 responsibilities as a bingo auditor to a close and a well  
22 deserved retirement. The big thing is he'll look forward to  
23 that monthly check every month, I'm sure.

24 Whereas in his 23 years he's been a dedicated and  
25 responsible ambassador for the Missouri Gaming Commission. He

1 has delivered his audit findings with tact, assisted bingo  
2 operations in achieving compliance and optimizing funds  
3 available to benefit their charities and dutifully served as  
4 both the navigator and driver for the audit team for many  
5 years. Did you also pick where you ate at or was that --

6 MR. BLEVINS: That was pretty much me.

7 MR. McGRAIL: Yeah. He's really done a lot within this  
8 organization. So on behalf of Mike Bernskoetter and the  
9 Missouri Senate, presenting you with this proclamation.

10 MR. BLEVINS: Thank you.

11 MR. McGRAIL: Also, I do have another challenge coin so  
12 that you can remember us. Come by any time, check in with  
13 Angela, visit, free coffee on behalf of the Judge.

14 JUDGE RICHARDSON: It's the least I can do.

15 MR. McGRAIL: But don't be a stranger.

16 MR. BLEVINS: All right, thank you.

17 MR. McGRAIL: And last, but not least, we are also  
18 offering a Certificate of Retirement for you to recognize your  
19 23 years with us. I'm sure you'll enjoy your time with your  
20 family and Karen. I'm sure she has a long to-do list for you,  
21 so we'll recognize you for that.

22 So if I could have -- yes, if Barbara, Rachel and  
23 Tara would come forward, you have to present the Certificate  
24 of Retirement to Doug. These are the ladies that kept Doug  
25 straight for all these years.



1 MS. NIVENS: Here you go, John.

2 MS. WHITTLE: On behalf of our section and the Gaming  
3 Commission, we present you with this Certificate of  
4 Retirement.

5 MR. BLEVINS: Thank you, I appreciate it. It's been a  
6 blessing working here at the Commission and working with the  
7 group of people I worked with over the years, so I really  
8 appreciate that. Thank you.

9 CHAIRMAN LEARA: Congratulations to you all, and thank  
10 you for your service.

11 Next item on the agenda, Consideration of Minutes From  
12 August 31, 2022. I move for the approval. Is there a second?

13 COMMISSIONER HANE: Second.

14 CHAIRMAN LEARA: Second, Mr. Hane. Any discussion on  
15 the minutes? Seeing none, Angie call the roll.

16 MS. FRANKS: Chairman Leara?

17 CHAIRMAN LEARA: Approved.

18 MS. FRANKS: Commissioner Conway?

19 COMMISSIONER CONWAY: Approved.

20 MS. FRANKS: Commissioner Hane?

21 COMMISSIONER HANE: Approved.

22 MS. FRANKS: Commissioner Zimmerman?

23 COMMISSIONER ZIMMERMAN: Approved.

24 MS. FRANKS: By your vote, you've adopted the minutes  
25 of the August 31, 2022 meeting.

1 CHAIRMAN LEARA: Next item on the agenda, Consideration  
2 of Hearing Officer Recommendation. Is Mr. Fawzy -- or is  
3 Fawzy Simon not here?

4 MR. GREWACH: That's correct Mr. Chairman,  
5 Commissioners. Mr. Simon's unable to attend due to illness,  
6 and so I will be presenting in his behalf.

7 CHAIRMAN LEARA: We have his report, though, in written  
8 form?

9 MR. GREWACH: Yes, you have his report.

10 CHAIRMAN LEARA: All right, Mr. Grewach?

11 MR. GREWACH: Yes, under Tab B we have a request from  
12 Anthony Calandro to have his name removed from the involuntary  
13 exclusion list. As I indicated, Mr. Simon, our hearing  
14 officer, conducted a hearing. You have his findings. Among  
15 them you'll find in Paragraph 1 his finding that the  
16 restitution balance of more than \$915,000 is still owed.  
17 You'll see that in Paragraph 3 that the hearing officer found  
18 that Dr. Calandro experienced significant gambling losses at  
19 area casinos during the period leading up to his legal  
20 troubles and exclusion. And further in Paragraph 5, he found  
21 that the only regular payments that are made are partial  
22 withdrawals from his Social Security and a finding in  
23 Paragraph 6 that Dr. Calandro admitted to artificially  
24 limiting his income so that he does not lose his Social  
25 Security benefits.

1 In his discussion, Mr. Simon indicated that it was  
2 clear from the evidence that some of those fraudulently  
3 obtained monies were used to gamble at Missouri casinos. He  
4 further went on in his discussion to find that the Petitioner  
5 has felt -- or has not felt or demonstrated any remorse for  
6 his actions. He found in support of that finding the unlawful  
7 and fraudulent presence at Hollywood Casino in 2020.

8 His fact that he intentionally and artificially limits  
9 his income and pays the bare minimum against a substantial  
10 restitution amount and finishes by saying he feels that  
11 Dr. Calandro feels comfortable asking to be allowed to spend  
12 discretionary income on gambling and entertainment in Missouri  
13 casinos rather than making his victims whole. And it was Mr.  
14 Simon's recommendation that Dr. Calandro's request be denied.

15 Now, given that rule, the rule that provides for his  
16 removal from the exclusion list, 15.050 doesn't give any  
17 specific guidelines for the Commission on how to rule on this  
18 type of request. I thought it would be helpful to go into the  
19 background of the case to the extent it may shine some light  
20 on Dr. Calandro's character and credibility.

21 In 2012, Dr. Calandro was charged in federal court with  
22 the felony of Medicare fraud for billing for services not  
23 rendered during a time period from 2006 to 2011. He was found  
24 guilty by a jury, sentenced to 72 months in prison and ordered  
25 to pay 966 thousand in restitution.

1           In 2012, he was also charged in federal court for  
2 stealing from his employees' pension fund during the time  
3 period of 2005 to 2009, pled guilty, was ordered to serve 72  
4 months in prison concurrent with the healthcare fraud case and  
5 ordered to pay restitution of \$51,000.

6           In 2014, Dr. Calandro was charged with stealing in  
7 excess of \$40,000 from his subdivision fees, association fees,  
8 during a time period from 2006 to 2012. Included in that  
9 amount were \$4,300 dollars in withdrawals that were made from  
10 the homeowner's association account at area casinos. He pled  
11 guilty, was sentenced to three years in prison to run  
12 concurrent with the federal charges.

13           July 28, 2013, the Missouri Gaming Commission received  
14 a memo from Trooper A. K. Johnson with the Missouri State  
15 Highway Patrol Gaming Division. She was aware of  
16 Dr. Calandro's federal convictions. In her memo she stated  
17 that Dr. Calandro had a player tracking review that showed  
18 Calandro had high play volume and losses through area casinos,  
19 and she requested that the Commission place Dr. Calandro on  
20 the exclusion list.

21           CHAIRMAN LEARA: Question on that. Who was that  
22 requested that and observed the tracking?

23           MR. GREWACH: That was Trooper A. K. Johnson.

24           CHAIRMAN LEARA: Okay, thank you.

25           MR. GREWACH: And you'll find that on Exhibit 17, her

1 memo to us.

2 So following Trooper Johnson's recommendation, we did  
3 file a petition to place Dr. Calandro on the exclusion list.  
4 In 2017, Dr. Calandro appealed his placement on the list and  
5 asked the Commission to limit his exclusion so that it would  
6 end in three years, concurrent with when his probation,  
7 federal probation ended.

8 In January of 2018, the Commission denied that request.  
9 Dr. Calandro was then caught on the floor of Hollywood Casino  
10 in September of 2020 winning a taxable jackpot using his  
11 wife's player card. Now, in spite of the fact that 18 months  
12 earlier the Commission had denied his request that his  
13 exclusion end when his probation ended, he told Trooper  
14 Johnson that he thought his exclusion ended when his probation  
15 ended.

16 You'll also note in the legal file before you that  
17 Dr. Calandro testified under oath that -- and you'll see that  
18 on Transcript 35, Line 19 -- that he knew that the exclusion  
19 continued after the end of his probation and that he knew he  
20 was -- that he could not get a player's card because he was on  
21 the exclusion list, and that was the reason that he played  
22 with his wife's card.

23 Three weeks after he was caught on the casino floor, he  
24 filed his first request to be taken off the list. The hearing  
25 officer in that case in denying his request noted that he owed

1 in excess of 900,000 in restitution. The Commission denied  
2 his request to be taken off the list on August 25, 2021.

3 In spite of the fact that the August 2021 resolution  
4 stated that it was a final order of the Commission, seven  
5 months later Dr. Calandro filed this, his second request to  
6 get off of the list. He still owes in excess of \$900,000 of  
7 restitution.

8 As the hearing officer noted, if he has disposable  
9 income, he has two choices. He could pay toward the victims  
10 of his crime, pay his restitution, or he could use it to  
11 gamble at area casinos. It's the staff's recommendation that  
12 he remain on the exclusion list due to that fact.

13 You'll also see the last paragraph of the resolution  
14 we've placed before you a provision that precludes  
15 Dr. Calandro from filing further additional requests to get  
16 off the list. This process, as you can probably ascertain  
17 from the file, takes considerable cost and resources of the  
18 Commission when these are filed. We put that paragraph in  
19 just to address this issue of what happens when he files a  
20 third one or a fourth one or a fifth one six months, eight  
21 months, ten months from now.

22 And obviously there are other approaches the Commission  
23 may decide. For example, the Commission could decide he can't  
24 file another request to be taken off the list until all his  
25 restitution is paid if that's an issue the Commission feels

1 strongly about.

2 CHAIRMAN LEARA: Okay. And as I understand it, Dr.  
3 Calandro has requested to respond not in writing, but verbally  
4 in person; is that correct?

5 MR. GREWACH: Both. The rule allows him to file a  
6 written response at least 10 days before the hearing and also  
7 allows him to come, and he is present.

8 CHAIRMAN LEARA: It's not a requirement, though, for a  
9 written response?

10 MR. GREWACH: No.

11 CHAIRMAN LEARA: I think that's where my question was  
12 going because I do see a response, and it appears to be  
13 initialed by him.

14 MR. GREWACH: Yes.

15 CHAIRMAN LEARA: Is that correct?

16 MR. GREWACH: Yes.

17 CHAIRMAN LEARA: Of what he wants to respond to.

18 MR. GREWACH: Yes, he does wish to make a statement.  
19 He is present.

20 CHAIRMAN LEARA: Okay, in a moment. I believe he's  
21 here, okay. So at this time do any of the commissioners have  
22 questions for Mr. Grewach before we discuss Mr. Calandro? Do  
23 you have any questions? No? Okay.

24 Here's what I'm going to do. Mr. Calandro, if you'd  
25 like to come up and speak, that would be fine.

1 DR. CALANDRO: Yes. Right here?

2 CHAIRMAN LEARA: I'm sorry?

3 DR. CALANDRO: Right here at the lectern?

4 CHAIRMAN LEARA: Right here. You're welcome to sit  
5 next to Mr. Grewach there. I'm going to ask that you respond  
6 to what you feel are inaccuracies in this versus opening up a  
7 whole trial period and defense and that type of thing, okay.

8 DR. CALANDRO: Yes, sir.

9 CHAIRMAN LEARA: If we can do that, then I think we'll  
10 give you some leeway here to go with that. I think we have  
11 enough information, but I want you to respond.

12 DR. CALANDRO: Okay. Thank you and good morning to  
13 everybody here and thank you for my invitation to come to the  
14 commissioners' meeting on behalf of myself and all the stuff  
15 that has happened, but I wanted to just bring to your  
16 attention everything that's happened happened; there's no  
17 doubt in that. And I'm going to be real brief, and this will  
18 cover everything that I'm objecting to in about five minutes  
19 because I know you're all busy.

20 They fail to mention there was a staff member who did  
21 all the coding, so it wasn't me. I owned a corporation so I  
22 got indicted because of the coding situation, and she got in  
23 trouble also, so I wanted to make note of that. It's not only  
24 me, it was the corporation, too.

25 Yes, I took it to trial, we lost, I got six years in



1 prison. And why I'm objecting to this is because this was  
2 back in 2012 and '13, which is nine years ago. I was put on  
3 the exclusion list because of the felony that I lost in trial,  
4 and of course I was put on the exclusion list.

5 No doubt that's procedure, I guess. And yes, things  
6 got also challenged in my life, but that was nine, ten, twelve  
7 years ago. Since then, the government handed me my six years  
8 prison. I did a prison sentence of four years, four and a  
9 half years, away from my family, my wife, everything that you  
10 could possibly have in life.

11 So I took the brunt of what the punishment was and got  
12 out in '17. I regained my practice license through my board.  
13 I regained my passport, I regained my driver's license, I  
14 regained my voting privileges. The only thing left is being  
15 on this exclusion list. No doubt that I understand where  
16 you're all coming from, but I think that being under the  
17 government's punishment and did what I was supposed to do and  
18 got out and now my character is back, I'm practicing after  
19 five years, married 41 years, stability in financials, no  
20 doubt the government has given me that payment they handed to  
21 me. I didn't choose that towards restitution. Yes, it's  
22 owed, it's going to be owed because that was the judgment.

23 So I just wanted to come here to express that's what  
24 happened, that's where I'm at now the years later doing very  
25 well back, and I just want it as a Missouri citizen, United

1 States citizen, having all the rights given back to me now  
2 after the sentence and being in prison. I just wanted the  
3 equality of having those rights back, and so that's why I came  
4 before the Commission.

5 It's all written, yes, but I just wanted to express  
6 that objections to possibly getting me back to my rights. And  
7 even in the casinos, if you don't go in the casinos, you still  
8 have restaurants, and a few of them you still have  
9 entertainment that I can't entertain my family with, bring my  
10 parents to or anything like that.

11 So that's all I have to say really. I just wanted to  
12 express that. And I thank Mr. -- attorney Ed, I don't know  
13 your last name -- and Fawzy and everything for giving me the  
14 hearings and opportunities.

15 CHAIRMAN LEARA: Thank you for being brief. You stayed  
16 within your five minutes.

17 DR. CALANDRO: Thank you.

18 CHAIRMAN LEARA: Are there any questions for  
19 Mr. Calandro? Anyone? Madam?

20 COMMISSIONER ZIMMERMAN: I guess a couple of statements  
21 that you made, Mr. Calandro -- Dr. Calandro, I apologize --  
22 that you had stated at someplace in the file that the felony  
23 went away, that you felt like it had gone away and your  
24 thought was that at the end of the probation, federal  
25 probation, that you're clear of this felony. And I fail to

1 see how the felony has actually gone away or how you associate  
2 your freedom as an American citizen with being able to enter a  
3 casino.

4 I know that, you know, you have told us and obviously  
5 it's contained in the file that you got your driver's license,  
6 you got your right to vote, you got your passport, you know,  
7 all of those things associated with your freedoms as an  
8 American citizen, but I guess I would be interested in how you  
9 feel like -- because you made the statement you've gotten 95  
10 percent of your freedoms back and that 5 percent is still  
11 hanging out there, your right to enter a casino. And so I  
12 guess I would be interested in how you feel like that's part  
13 of your freedom as an American citizen.

14 DR. CALANDRO: Commissioner Jan, thank you for that  
15 question. I was under the probation and under a probation,  
16 after doing the prison sentence, you get a supervised release.  
17 I'm sure some of you are aware of that. And under the  
18 supervised release, there was no gambling and that was a  
19 three-year after the prison sentence that was under supervised  
20 release.

21 Once I got released from the probation, which was in  
22 July of 2020, I've got written documentation from my probation  
23 officer, Michael Bridges, that to -- that I can do whatever I  
24 wanted to do as long as I keep those papers under the gambling  
25 situation or entertainment. So that's where I got in trouble

1 with Officer Amy that day when I was in the casino and I gave  
2 her those certificates, thinking federal -- I have no  
3 education in federal and state, but I figure federal overrides  
4 state, but I was not aware that the Missouri Gaming Commission  
5 had the jurisdiction of taking me off the list, not the  
6 federal government.

7 And that's where the communications was miscommunicated  
8 to me by my probation officer or I didn't know that -- you  
9 know, I just had papers. They don't tell you nothing. So my  
10 recollection back then was that since I was off probation now,  
11 the supervised release was gone and since that was on the  
12 supervised release, I was free to do what I wanted to do.

13 COMMISSIONER ZIMMERMAN: Your release from probation,  
14 the letter was dated September 14 and then you snuck into the  
15 Hollywood Casino on September 21, so just a week after you  
16 received your letter -- I mean did you not think that maybe  
17 using your wife's players card was going to be inappropriate?

18 DR. CALANDRO: I did not know. No.

19 COMMISSIONER ZIMMERMAN: So using somebody else's ID or  
20 driver's license or any other type of identification, it's not  
21 different from the casinos than it is for any other type of  
22 identification that is issued to you.

23 DR. CALANDRO: Correct. And to be honest with you, my  
24 recollection was -- she had the card so I was gaining points  
25 and benefits on her end. I had no desire to get any at that

1 time, to do anything.

2 COMMISSIONER ZIMMERMAN: Okay, thank you.

3 CHAIRMAN LEARA: Any other questions? Thank you,

4 Mr. Calandro.

5 DR. CALANDRO: Thank you.

6 CHAIRMAN LEARA: Any discussion? Okay, one question.

7 MR. GREWACH: Yes?

8 CHAIRMAN LEARA: Mr. Grewach, were there any  
9 recommendations or communications with casinos regarding this  
10 matter? Did they have any input, did they have any request,  
11 did they make any notifications of any kind to us that this  
12 was happening, or was it from our troopers?

13 MR. GREWACH: From our troopers.

14 CHAIRMAN LEARA: Okay, and that was it?

15 MR. GREWACH: Yes.

16 CHAIRMAN LEARA: No industry?

17 MR. GREWACH: Correct.

18 CHAIRMAN LEARA: I move for the approval of Resolution  
19 Number 22-053. Is there a second?

20 COMMISSIONER ZIMMERMAN: Second.

21 CHAIRMAN LEARA: Second, Madam Zimmerman. Discussion?  
22 Seeing none, Angie, call the roll.

23 Ms. FRANKS: Chairman Leara?

24 CHAIRMAN LEARA: Approved.

25 MS. FRANKS: Commissioner Conway?

1 COMMISSIONER CONWAY: Approved.

2 MS. FRANKS: Commissioner Hane?

3 COMMISSIONER HANE: Approved.

4 MS. FRANKS: Commissioner Zimmerman?

5 COMMISSIONER ZIMMERMAN: Approved.

6 MS. FRANKS: By your vote, you've adopted Resolution  
7 Number 22-053.

8 CHAIRMAN LEARA: Next item on the agenda, Consideration  
9 of Rulemaking. Mr. Grewach, you have the floor.

10 MR. GREWACH: Thank you, Mr. Chairman. Under Tab C, we  
11 have proposed amendments to Chapter L which deals with  
12 internal auditors. Internal auditors are typically employees  
13 of the Class A licensee and they're required by the rule to  
14 audit regulatory compliance of each Class B. They perform  
15 these audits on schedules of either a six-month or a one-year  
16 time period.

17 Some of the amendments you'll see in front of you  
18 address new technology or processes that were not in place  
19 during the last rewrite of this rule such as hybrid table  
20 games and cashless wagering. For example, the amended rule  
21 requires the auditors to observe the cashless transactions at  
22 table games, to test the bluetooth connection between the  
23 patron's phone and the electronic gaming devices, and it also  
24 covers a variety of other topics.

25 This rule, like other rules that we have, as time goes

1 on on a day-to-day basis, we may discover some issue, some  
2 ambiguity with the rule or in this case we might get some  
3 input from internal auditors to say hey, there's an easier way  
4 to do this just as effective, and we listen to that.

5 As we get those, then we send those recommendations to  
6 our policy group and then when it comes turn for this rule to  
7 be rewritten, that's why you typically see in a rule like this  
8 a disparate, you know, variety of topics with it.

9 The Governor's office approved this amendment on  
10 September 6, 2022. If you approve it, there will be a 30-day  
11 public comment period beginning on November 1. There will be  
12 a public hearing tentatively set on December 29, 2022. Any  
13 comments we receive and any proposed changes will come back to  
14 you with a final order of rulemaking at your February 23, 2023  
15 meeting and if approved, the amendments will become effective  
16 on June 30, 2023.

17 We've timed this rulemaking process so the rule will  
18 become effective at the end of the first six months' review  
19 period by the internal auditors so that way when they start  
20 the second half of 2023, they'd have a clean slate, a new set  
21 of rules to pursue.

22 CHAIRMAN LEARA: This is -- at the beginning of the  
23 public comment period, is that typically where the industry  
24 responds to these changes, or are they involved at any point  
25 leading up to this?

1 MR. GREWACH: They're involved, yes. We contact the  
2 industry and interact with them throughout the drafting  
3 process.

4 CHAIRMAN LEARA: Okay.

5 MR. GREWACH: That's why you'll probably see, when you  
6 see final orders of rulemaking come back to you, we very  
7 seldom get any comments because we send out a draft of the  
8 rules to industry, we get their comments, and often there's  
9 two or three different rounds of drafts and responses and, you  
10 know, we try to reach a common ground with them that doesn't  
11 jeopardize our integrity of our process.

12 CHAIRMAN LEARA: So that public comment period will end  
13 did you say December 29 or before that?

14 MR. GREWACH: It will end November 30.

15 CHAIRMAN LEARA: November 30, okay.

16 MR. GREWACH: And then the public hearing -- again, the  
17 reason for the gap, often the public hearings start right  
18 after the comment period, but we wanted to set it there so we  
19 would have an effective date for the rule at the end of June  
20 to make it a clean break for the auditors.

21 CHAIRMAN LEARA: Okay. Questions for Mr. Grewach?  
22 Seeing none, thank you. I move for the approval of Proposed  
23 Amendment to Rulemaking, Resolution Number 22-054. Is there a  
24 second?

25 COMMISSIONER HANE: Second.



1 CHAIRMAN LEARA: Second, Mr. Hane. Any discussion?  
2 Seeing none, Angie call the roll.

3 MS. FRANKS: Chairman Leara?

4 CHAIRMAN LEARA: Approved.

5 MS. FRANKS: Commissioner Conway?

6 COMMISSIONER CONWAY: Approved.

7 MS. FRANKS: Commissioner Hane?

8 COMMISSIONER HANE: Approved.

9 MS. FRANKS: Commissioner Zimmerman?

10 COMMISSIONER ZIMMERMAN: Approved.

11 MS. FRANKS: By your vote, you've adopted Resolution  
12 Number 22-054.

13 CHAIRMAN LEARA: Next item on the agenda, Consideration  
14 of Relicensure of Certain Supplier.

15 MR. GREWACH: Sergeant Jason McTheeney.

16 CHAIRMAN LEARA: Sergeant McTheeney, you have the floor  
17 when you're ready.

18 SERGEANT McTHEENEY: Good morning, Mr. Chairman and  
19 Commissioners. BMM North America, Incorporated, doing  
20 business as BMM Testlabs, submitted an application to the  
21 Missouri Gaming Commission on May 31, 2022, for renewal of its  
22 supplier's license. The current license is scheduled to  
23 expire on September 30, 2022.

24 Missouri State Highway Patrol investigators and  
25 Missouri Gaming Commission financial investigators conducted

1 relicensing investigations which consisted of financial  
2 reviews, feedback from Missouri suppliers, jurisdictional  
3 inquiries, a review of disciplinary actions, litigation and  
4 the key persons associated with the company.

5 The findings of this investigation were provided to the  
6 Missouri Gaming Commission staff, and I'd be glad to answer  
7 any questions you might have.

8 CHAIRMAN LEARA: Questions for Sergeant McTheeney? I  
9 have, thank you. The financial analyst on this was Karen  
10 Zoellner?

11 JUDGE RICHARDSON: Yes.

12 CHAIRMAN LEARA: Is Ms. Zoellner here?

13 JUDGE RICHARDSON: She is.

14 CHAIRMAN LEARA: Could you come up? I have a question.  
15 On the financial aspect of this -- and I understand it's  
16 confidential, so I'll try to keep the numbers out of it --  
17 Page 7, do you have that with you? We're looking at Statement  
18 of Income.

19 MS. ZOELLNER: Yes.

20 CHAIRMAN LEARA: Okay. At the top section there, it  
21 shows, as many financial reports do, amounts in thousands.  
22 Well, that puts the revenue into the multi billions of  
23 dollars. Is that correct?

24 MS. ZOELLNER: No.

25 CHAIRMAN LEARA: Okay.

1 MS. ZOELLNER: That would be the millions.

2 CHAIRMAN LEARA: Yes. Well, it should be in millions,  
3 so the amount in thousands should be removed.

4 MS. ZOELLNER: Okay.

5 CHAIRMAN LEARA: Can we do that?

6 MS. ZOELLNER: Yes.

7 CHAIRMAN LEARA: Okay. And I think that was the only  
8 place in there that I saw that. Everywhere else -- well, no,  
9 maybe in the next section also that it says in thousands.

10 MS. ZOELLNER: Yes.

11 CHAIRMAN LEARA: So that would be billions.

12 MS. ZOELLNER: Yes.

13 CHAIRMAN LEARA: And I don't think that's the number.

14 MS. ZOELLNER: You're correct.

15 CHAIRMAN LEARA: Okay.

16 MS. ZOELLNER: It is millions.

17 CHAIRMAN LEARA: So have those sections corrected and  
18 made part of the record then.

19 MS. ZOELLNER: Will do.

20 CHAIRMAN LEARA: All right, thank you.

21 MS. ZOELLNER: Thank you.

22 CHAIRMAN LEARA: All right, stand by. We were looking  
23 at actual numbers versus the bracketed in thousands. That's  
24 correct. All right, any questions for Sergeant McTheeney or  
25 Ms. Zoellner? All right, seeing none, Sergeant, thank you.

1 CHAIRMAN LEARA: All right, stand by a second here.  
2 All right, any other discussion or questions? Seeing none, I  
3 move for the approval of Resolution Number 22-055,  
4 Consideration of Relicense of BMM North America as amended.  
5 Is there a second?

6 COMMISSIONER CONWAY: Second.

7 CHAIRMAN LEARA: Second, Mr. Conway. Any other  
8 discussion? Seeing none, Angie call the roll.

9 MS. FRANKS: Chairman Leara?

10 CHAIRMAN LEARA: Approved.

11 MS. FRANKS: Commissioner Conway?

12 COMMISSIONER CONWAY: Approved.

13 MS. FRANKS: Commissioner Hane?

14 COMMISSIONER HANE: Approved.

15 MS. FRANKS: Commissioner Zimmerman?

16 COMMISSIONER ZIMMERMAN: Approved.

17 MS. FRANKS: By your vote, you've adopted Resolution  
18 Number 22-055 as amended.

19 CHAIRMAN LEARA: Next item on the agenda, Consideration  
20 of License of Level 1 Key Applicant. Sergeant Holcomb, you  
21 have the floor.

22 SERGEANT HOLCOMB: Thank you and good morning, Mr.  
23 Chairman, Commissioners. Terrence Jeffrey Lanning, Safety and  
24 Security Manager at St. Jo Frontier Casino, is the only  
25 applicant being considered for your consideration today.

1 Missouri State Highway Patrol investigators and  
2 Missouri Gaming Commission financial investigators conducted a  
3 comprehensive background investigation on Mr. Lanning. This  
4 investigation included, but was not limited to, civil,  
5 criminal, financial and general character inquiries which were  
6 made in the jurisdictions where Mr. Lanning has lived, worked  
7 and frequented.

8 Investigative findings were provided to the Missouri  
9 Gaming Commission staff for their review, and investigators  
10 are available to answer any questions you might have.

11 CHAIRMAN LEARA: Any questions for Sergeant Holcomb?  
12 This was a promotion for the gentleman, he had been previously  
13 licensed and there were no issues?

14 SERGEANT HOLCOMB: Yes. So he held this position and  
15 then left the state, moved to Florida and then came back and  
16 has been granted his old position back.

17 CHAIRMAN LEARA: And no issues whatsoever?

18 SERGEANT HOLCOMB: None found.

19 CHAIRMAN LEARA: Okay.

20 COMMISSIONER ZIMMERMAN: He worked for TSA in Florida?  
21 He went to Florida for a TSA commission?

22 SERGEANT HOLCOMB: He went to Florida and then ended up  
23 applying for and working for a third party contractor as a TSA  
24 agent, that's correct.

25 COMMISSIONER ZIMMERMAN: Thank you.

1 CHAIRMAN LEARA: All right. Sergeant, thank you.

2 SERGEANT HOLCOMB: Thank you.

3 CHAIRMAN LEARA: All right, with that in mind,  
4 Consideration of Licensure, Resolution Number 22-056, I move  
5 for the approval, I look for second.

6 COMMISSIONER ZIMMERMAN: Second.

7 CHAIRMAN LEARA: Second, Madam Zimmerman. Any other  
8 discussion? Seeing none, Angie, call the roll.

9 MS. FRANKS: Chairman Leara?

10 CHAIRMAN LEARA: Approved.

11 MS. FRANKS: Commissioner Conway?

12 COMMISSIONER CONWAY: Approved.

13 MS. FRANKS: Commissioner Hane?

14 COMMISSIONER HANE: Approved.

15 MS. FRANKS: Commissioner Zimmerman?

16 COMMISSIONER ZIMMERMAN: Approved.

17 MS. FRANKS: By your vote, you've adopted Resolution  
18 Number 22-056.

19 CHAIRMAN LEARA: Next item on the agenda, Relicensure  
20 of Key Persons. Sergeant Coulson, you have the floor.

21 SERGEANT COULSON: Mr. Chairman and Commissioners,  
22 Missouri State Highway Patrol investigators conducted  
23 background investigation updates on key person license  
24 renewals. The investigations included an application review  
25 as well as civil, criminal and general character inquiries

1 made in the jurisdictions where the applicants currently  
2 reside.

3 The following renewals are being presented for your  
4 consideration.

5 Danny Lee Callen, Vice president and General Manager,  
6 Century Casinos, Incorporated.

7 Massimiliano Chiara, Director and CFO, International  
8 Game Technology, PLC.

9 Jean Georges Robert Corribeau, Vice President of  
10 Operations, BMM North America, Incorporated.

11 Sylvia Rusla Summers Couder, Non-Executive Director,  
12 Aristocrat Leisure Limited.

13 Travis John Foley, Executive Vice President and  
14 Director, BMM North America, Incorporated.

15 David Alan Handler, Chairman of the Board, Director,  
16 PENN Entertainment, Incorporated.

17 John Michael Jacquemin, Director, PENN Entertainment  
18 Incorporated.

19 Christine Jane Spadafor, Director, Boyd Gaming  
20 Corporation.

21 Martin Joseph Storm, CEO, BMM North America,  
22 Incorporated.

23 Barbara Zaccheo Shattuck-Kohn, Director, PENN  
24 Entertainment, Incorporated.

25 Paul William Whetsell, Independent Director, Boyd

1 Gaming Corporation.

2 James Joseph Zenni, President and Managing Principal, Z  
3 Capital Partners, LLC.

4 There is one law enforcement request still pending  
5 regarding Barbara Shattuck-Kohn. All other investigative  
6 findings were provided to Missouri Gaming Commission staff for  
7 their review, and I would be glad to answer any questions you  
8 might have. Thank you.

9 CHAIRMAN LEARA: Sergeant, thank you. When you do  
10 receive that, if there's any issue, how is that addressed? Is  
11 that brought to our attention?

12 SERGEANT COULSON: Yes. It's brought to my  
13 supervisor's attention, then they notify the Gaming Commission  
14 staff, and you will be notified as well.

15 CHAIRMAN LEARA: We would be notified, okay. Fair  
16 enough. Any questions for Sergeant Coulson?

17 COMMISSIONER ZIMMERMAN: I have a question.

18 CHAIRMAN LEARA: Madam Zimmerman?

19 COMMISSIONER ZIMMERMAN: Sergeant, I probably lost  
20 track of all the names because there were a lot of them on the  
21 list. Did you say the name Couder that I didn't see on the  
22 list?

23 SERGEANT COULSON: Couder, yes, it's the --

24 COMMISSIONER ZIMMERMAN: I probably missed it.

25 SERGEANT COULSON: It's the third one down, Sylvia



1 Rusla Summers Couder, the third one down.

2 CHAIRMAN LEARA: Jan, it's third from the bottom on my  
3 list.

4 CHAIRMAN ZIMMERMAN: Couder, I'm sorry.

5 CHAIRMAN LEARA: It's the fourth one there.

6 COMMISSIONER ZIMMERMAN: I apologize. I missed that  
7 one. Thank you.

8 CHAIRMAN LEARA: Are there any other questions? Before  
9 you leave, I want to make mention of these license renewals.  
10 This is a streamlined process that we've incorporated, thanks  
11 to the Judge and staff, that I hope it saves time, obviously  
12 money and the industry a lot of trouble. And you feel it's  
13 efficient and working properly?

14 SERGEANT COULSON: I do. I do. We do the checks on  
15 the federal court system and we do the checks in the courts  
16 and the local police departments in the area that the person  
17 lives in, yes.

18 CHAIRMAN LEARA: So saving everybody a lot of effort  
19 and the applicants or the renewal licensees dollars also?

20 SERGEANT COULSON: Yes.

21 CHAIRMAN LEARA: Okay, very good. Thank you, Judge.  
22 Thank you, Sergeant. Any other questions? Mr. Conway?

23 COMMISSIONER CONWAY: Just a procedural question, I  
24 guess, not necessarily specific to any of these individuals,  
25 but is there a database of other gaming commissions who

1 license these people that you can review?

2 SERGEANT COULSON: I'll refer you to Corporal McTheeney  
3 on that.

4 SERGEANT McTHEENEY: Jason McTheeney again. So as I  
5 understand and heard the question from back there, if there's  
6 a database of all the gaming regulators that we can like  
7 search; so no, but we do develop relationships with each  
8 regulatory agency in the United States and other jurisdictions  
9 as well that during the initial investigation, we check those,  
10 if not all of them, a good portion of them on their initial  
11 application we would reach out to those other jurisdictions.

12 COMMISSIONER CONWAY: Because looking at the  
13 individuals that we're relicensing today, probably the  
14 majority of them haven't even been to Missouri, I mean.

15 SERGEANT McTHEENEY: That could be very fair to say.

16 COMMISSIONER CONWAY: So I don't know, is -- and maybe  
17 this is for our director, but is there discussions at the  
18 national level as gaming proliferates of forming any type of  
19 database that would allow the individual states to say even if  
20 they relicensed them, we had these issues before the license  
21 was issued or something to that effect?

22 JUDGE RICHARDSON: I'll direct that to Mr. McGrail.

23 MR. McGRAIL: So there are associations that are out  
24 there, and Sergeant McTheeney is correct as far as working in  
25 cooperation with many of the other jurisdictions, but the

1 associations that are out there, they're still even having  
2 difficulty of having a standardized application form that has  
3 the pertinent information and the material information needed  
4 for backgrounds on any of these jurisdictions.

5 So your answer is no, there hasn't been yet. There has  
6 been at times discussion on it, but it's trying to get all of  
7 the jurisdictions together and in agreement on what would be  
8 available, how it would be available, and at this time it  
9 hasn't been pushed.

10 COMMISSIONER CONWAY: Thank you. Thank you.

11 COMMISSIONER ZIMMERMAN: I have a question just to tag  
12 onto what Tim said or maybe for Corporal McTheeney, that are  
13 they required to disclose on their application the other  
14 places that they're licensed so that you know where to go?

15 JUDGE RICHARDSON: Yes.

16 MR. McGRAIL: They are. And then also they have a duty  
17 to report any significant material changes that may occur  
18 within themselves or organizations that they're with. They  
19 have a responsibility to report that to MGC or to the  
20 investigators as well.

21 COMMISSIONER ZIMMERMAN: Thank you.

22 JUDGE RICHARDSON: I would just point out these are the  
23 relicensures so obviously during their original application  
24 period, our investigation team, that's when they do that deep  
25 dive into every other jurisdiction and you will see when you

1 get those reports on the -- when somebody comes up for their  
2 original license, you will see all of the other jurisdictions  
3 listed where they are licensed. And I'm -- I'm very confident  
4 that our investigators check with those jurisdictions to see  
5 if there's been any derogatory information, any disciplines  
6 and things of that nature. So that deep dive is done mostly  
7 on the original application.

8 CHAIRMAN LEARA: Question, Sergeant?

9 SERGEANT COULSON: No.

10 CHAIRMAN LEARA: And this came up a couple of years  
11 ago. When -- you not only use open source like Case.net  
12 PACER, you go -- as law enforcement, you're able to go right  
13 to jurisdictions such as in Missouri it's MULES, right? Is  
14 that the --

15 SERGEANT COULSON: No, we don't do the MULES anymore.

16 CHAIRMAN LEARA: You don't do that?

17 SERGEANT COULSON: No.

18 CHAIRMAN LEARA: But similar in other states, you can  
19 go right to law enforcement and check --

20 SERGEANT COULSON: We go to the other law enforcement  
21 agency in the place where they live at and we get -- we have a  
22 form that's sent to them and that tells what we're requesting  
23 and they do their checking and then they send the form back to  
24 us. And they tell us, you know, what they might come across.

25 CHAIRMAN LEARA: Okay, that answers my question. Any

1 other questions for Sergeant Coulson? Thank you.

2 SERGEANT COULSON: Yes.

3 CHAIRMAN LEARA: All right, I move for the approval of  
4 Resolution Number 22-057, the Relicensure of Key Persons. Is  
5 there a second?

6 COMMISSIONER CONWAY: Second.

7 CHAIRMAN LEARA: Second, Mr. Conway. Any other  
8 discussion? Seeing none, Angie call the roll.

9 MS. FRANKS: Chairman Leara?

10 CHAIRMAN LEARA: Approved.

11 MS. FRANKS: Commissioner Conway?

12 COMMISSIONER CONWAY: Approved.

13 MS. FRANKS: Commissioner Hane?

14 COMMISSIONER HANE: Approved.

15 MS. FRANKS: Commissioner Zimmerman?

16 COMMISSIONER ZIMMERMAN: Approved.

17 MS. FRANKS: By your vote, you've adopted Resolution  
18 Number 22-057.

19 CHAIRMAN LEARA: Thank you. I now make motion for  
20 closed meeting under Sections 313.847, Revised Statutes of  
21 Missouri, Investigatory, Proprietary and Application Records,  
22 and Section 610.021(1), Revised Statutes of Missouri, Legal  
23 Actions and Matters Subject to Attorney Client Privilege and  
24 Legal Work Product, Sections 3 and 13, Personnel, Sections 12,  
25 Contracts, and Section 14, Records Protected from Disclosure

1  
2  
3  
4  
5  
6  
7  
8  
9  
10  
11  
12  
13  
14  
15  
16  
17  
18  
19  
20  
21  
22  
23  
24  
25

by Law. Is there a second?

COMMISSIONER ZIMMERMAN: Second.

CHAIRMAN LEARA: We have a second. Any discussion on the motion? Seeing none, Angie, call the roll.

Ms. FRANKS: Chairman Leara?

CHAIRMAN LEARA: Approved.

MS. FRANKS: Commissioner Conway?

COMMISSIONER CONWAY: Approved.

MS. FRANKS: Commissioner Hane?

COMMISSIONER HANE: Approved.

MS. FRANKS: Commissioner Zimmerman?

COMMISSIONER ZIMMERMAN: Approved.

MS. FRANKS: We are adjourned.

CHAIRMAN LEARA: We are now adjourned. Thank you all.

[THE MEETING ADJOURNED]

1  
2  
3  
4  
5  
6  
7  
8  
9  
10  
11  
12  
13  
14  
15  
16  
17  
18  
19  
20  
21  
22  
23  
24  
25

REPORTER' S CERTI FI CATE

I, Susanne E. Moon, Registered Professional Reporter, Certified Real-time Reporter, and Certified Court Reporter, certify that on September 28, 2022, I was present and reported the proceedings held before the Missouri Gaming Commission, and I further certify that the foregoing 38 pages contain a true and accurate transcription of the proceedings.

*Susanne Moon*  
\_\_\_\_\_  
Susanne E. Moon, RPR, CRR, CCR #473

1  
2  
3  
4  
5  
6  
7  
8  
9  
10  
11  
12  
13  
14  
15  
16  
17  
18  
19  
20  
21  
22  
23  
24  
25

---

- 1 -

15.050 [1] 11:16

---

- 2 -

2005 [1] 12: 3  
2006 [2] 11: 23; 12: 8  
2009 [1] 12: 3  
2011 [1] 11: 23  
2012 [4] 11: 21; 12: 1, 8; 17: 2  
2013 [1] 12: 13  
2014 [1] 12: 6  
2017 [1] 13: 4  
2018 [1] 13: 8  
2020 [3] 11: 7; 13: 10; 19: 22  
2021 [2] 14: 2, 3  
2022 [8] 1: 13; 9: 12, 25; 23: 10, 12; 25: 21, 23; 39: 7  
2023 [3] 23: 14, 16, 20  
22-053 [2] 21: 19; 22: 7  
22-054 [2] 24: 23; 25: 12  
22-055 [2] 28: 3, 18  
22-056 [2] 30: 4, 18  
22-057 [2] 37: 4, 18

---

- 3 -

30-day [1] 23: 10  
313.847 [1] 37: 20  
3417 [1] 1: 22

---

- 4 -

4,300 [1] 12: 9  
40,000 [1] 12: 7

---

- 5 -

51,000 [1] 12: 5

---

- 6 -

610.021 [1] 37: 22  
65109 [1] 1: 23

---

- 9 -



1 900,000 [2] 14:1, 6  
2 915,000 [1] 10:16

---

3 - A -

4 a. m. [1] 1:14  
5 accepted [1] 6:6  
6 account [1] 12:10  
7 accountant [1] 4:9  
8 accounting [1] 6:20  
9 accurate [1] 39:10  
10 achieving [1] 8:2  
11 acknowledge [1] 3:13  
12 across [3] 4:21; 5:25; 36:24  
13 actions [3] 11:6; 26:3; 37:23  
14 actual [1] 27:23  
15 additional [1] 14:15  
16 address [2] 14:19; 22:18  
17 addressed [1] 32:10  
18 adjourned [3] 38:13, 14, 15  
19 administration [1] 3:23  
20 admitted [1] 10:23  
21 adopted [8] 2:25; 3:5; 9:24; 22:6; 25:11; 28:17; 30:17; 37:17  
22 adoption [2] 2:13  
23 against [2] 6:23; 11:9  
24 agency [4] 4:18; 6:13; 34:8; 36:21  
25 agenda [10] 2:13, 25; 3:1, 5; 9:11; 10:1; 22:8; 25:13; 28:19; 30:19  
agent [1] 29:24  
agreement [1] 35:7  
alan [1] 31:15  
allow [3] 2:17; 3:6; 34:19  
allowed [1] 11:11  
allows [2] 15:5, 7  
almost [1] 4:5  
ambassador [2] 6:22; 7:25  
ambiguity [1] 23:2  
amended [3] 22:20; 28:4, 18  
amendment [2] 23:9; 24:23  
amendments [3] 22:11, 17; 23:15  
america [5] 25:19; 28:4; 31:10, 14, 21  
american [3] 19:2, 8, 13  
among [1] 10:14  
amount [3] 11:10; 12:9; 27:3  
amounts [1] 26:21  
analyst [1] 26:9  
andy [2] 3:13  
angela [6] 4:3, 4, 9, 10; 5:3; 8:13  
angie [9] 2:3, 18; 9:15; 21:22; 25:2; 28:8; 30:8; 37:8; 38:4  
answer [4] 26:6; 29:10; 32:7; 35:5  
answers [1] 36:25

1     anthony [1] 10:12  
2     anymore [1] 36:15  
3     anyone [2] 6:23; 18:19  
4     anyone's [1] 6:25  
5     apologies [1] 5:15  
6     apologize [2] 18:21; 33:6  
7     apparently [1] 4:21  
8     appealed [1] 13:4  
9     appears [1] 15:12  
10    applicant [2] 28:20, 25  
11    applicants [2] 31:1; 33:19  
12    application [8] 25:20; 30:24; 34:11; 35:2, 13, 23; 36:7; 37:21  
13    applied [1] 6:6  
14    applying [1] 29:23  
15    appreciate [3] 5:7; 9:5, 8  
16    appreciation [1] 5:3  
17    approaches [1] 14:22  
18    approval [6] 9:12; 21:18; 24:22; 28:3; 30:5; 37:3  
19    approve [1] 23:10  
20    approved [34] 2:20, 22, 24; 3:6; 9:17, 19, 21, 23; 21:24; 22:1, 5; 23:9, 15;  
21    25:4, 6, 8, 10; 28:10, 12, 14, 16; 30:10, 12, 14, 16; 37:10, 12, 14, 16; 38:6,  
22    8, 10, 12  
23    area [5] 10:19; 12:10, 18; 14:11; 33:16  
24    aristocrat [1] 31:12  
25    artificially [2] 10:23; 11:8  
26    ascertain [1] 14:16  
27    asked [1] 13:5  
28    asking [1] 11:11  
29    aspect [1] 26:15  
30    assisted [1] 8:1  
31    associate [1] 19:1  
32    associated [2] 19:7; 26:4  
33    association [2] 12:7, 10  
34    associations [2] 34:23; 35:1  
35    attend [1] 10:5  
36    attention [3] 16:16; 32:11, 13  
37    attorney [2] 18:12; 37:23  
38    audit [6] 5:25; 6:7; 8:1, 4; 22:14  
39    auditing [1] 5:23  
40    auditor [1] 7:21  
41    auditors [6] 22:12, 21; 23:3, 19; 24:20  
42    audits [1] 22:15  
43    august [4] 9:12, 25; 14:2, 3  
44    available [4] 8:3; 29:10; 35:8  
45    aware [4] 4:10; 12:15; 19:17; 20:4  
46    away [4] 17:9; 18:23; 19:1

---

- B -

background [3] 11:19; 29:3; 30:23

1 backgrounds [1] 35: 4  
balance [1] 10: 16  
2 barb [1] 7: 5  
barbara [3] 8: 22; 31: 23; 32: 5  
3 bare [1] 11: 9  
basis [1] 23: 1  
4 baskin [1] 6: 15  
become [3] 3: 16; 23: 15, 18  
5 before [11] 1: 4; 7: 8; 13: 16; 14: 14; 15: 6, 22; 18: 4; 24: 13; 33: 8; 34: 20;  
39: 8  
6 begin [1] 3: 10  
beginning [2] 23: 11, 22  
7 behal f [6] 7: 11; 8: 8, 13; 9: 2; 10: 6; 16: 14  
being [9] 6: 2; 7: 10; 17: 14, 16; 18: 2, 15; 19: 2; 28: 25; 31: 3  
8 benefit [3] 4: 19; 6: 21; 8: 3  
benefits [2] 10: 25; 20: 25  
9 bernskoetter [1] 8: 8  
best [2] 5: 6, 10  
10 between [1] 22: 22  
billing [3] 4: 11, 12; 11: 22  
11 billions [2] 26: 22; 27: 11  
bingo [11] 5: 23; 6: 1, 4, 8, 9, 18, 22, 24, 25; 7: 21; 8: 1  
12 blessing [1] 9: 6  
blevins [6] 5: 16; 7: 19; 8: 6, 10, 16; 9: 5  
13 bluetooth [1] 22: 22  
board [2] 17: 12; 31: 15  
14 both [2] 8: 4; 15: 5  
bottom [1] 33: 2  
15 boyd [2] 31: 19, 25  
bracketed [1] 27: 23  
16 break [1] 24: 20  
bridges [1] 19: 23  
17 brief [2] 16: 17; 18: 15  
bring [2] 16: 15; 18: 9  
18 brought [2] 32: 11, 12  
brunt [1] 17: 11  
19 bui lding [1] 3: 24  
busi ness [1] 25: 20  
20 busy [1] 16: 19

---

- C -

22 cal andro [31] 10: 12, 18, 23; 11: 11, 21; 12: 6, 17, 18, 19; 13: 3, 4, 9, 17;  
14: 5, 15; 15: 3, 22, 24; 16: 1, 3, 8, 12; 18: 17, 19, 21; 19: 14; 20: 18, 23;  
23 21: 4, 5  
cal andro' s [3] 11: 14, 20; 12: 16  
24 call [11] 2: 2, 3, 18; 3: 21; 9: 15; 21: 22; 25: 2; 28: 8; 30: 8; 37: 8; 38: 4  
callen [1] 31: 5  
25 capi tal [1] 32: 3  
captain [2] 3: 13, 15

1 card [5] 13: 11, 20, 22; 20: 17, 24  
care [1] 4: 10  
2 career [1] 5: 6  
careers [1] 7: 17  
3 case [4] 11: 19; 12: 4; 13: 25; 23: 2  
case.net [1] 36: 11  
4 cashless [2] 22: 20, 21  
casino [8] 11: 7; 13: 9, 23; 19: 3, 11; 20: 1, 15; 28: 24  
5 casinos [12] 4: 9; 10: 19; 11: 3, 13; 12: 10, 18; 14: 11; 18: 7; 20: 21; 21: 9;  
31: 6  
6 caught [2] 13: 9, 23  
century [1] 31: 6  
7 certain [1] 25: 14  
certificate [5] 5: 2; 8: 18, 23; 9: 3; 39: 3  
8 certificates [1] 20: 2  
certified [2] 39: 6  
9 certify [2] 39: 7, 9  
10 chairman [114] 2: 4, 5, 12, 16, 19, 20; 3: 1, 3, 4, 8, 10, 12, 25; 4: 1; 5: 10, 13,  
15; 9: 9, 14, 16, 17; 10: 1, 4, 7, 10; 12: 21, 24; 15: 2, 8, 11, 15, 17, 20; 16: 2,  
4, 9; 18: 15, 18; 21: 3, 6, 8, 14, 16, 18, 21, 23, 24; 22: 8, 10; 23: 22; 24: 4,  
11 12, 15, 21; 25: 1, 3, 4, 13, 16, 18; 26: 8, 12, 14, 20, 25; 27: 2, 5, 7, 11, 13,  
15, 17, 20, 22; 28: 1, 7, 9, 10, 19, 23; 29: 11, 17, 19; 30: 1, 3, 7, 9, 10, 19,  
12 21; 31: 15; 32: 9, 15, 18; 33: 2, 4, 5, 8, 18, 21; 36: 8, 10, 16, 18, 25; 37: 3, 7,  
9, 10, 19; 38: 3, 5, 6, 14  
13 challenge [2] 4: 24; 8: 11  
challenged [1] 17: 6  
14 changes [3] 23: 13, 24; 35: 17  
chapter [1] 22: 11  
15 character [4] 11: 20; 17: 18; 29: 5; 30: 25  
charge [1] 3: 23  
16 charged [3] 11: 21; 12: 1, 6  
charges [1] 12: 12  
17 charities [1] 8: 3  
check [5] 7: 23; 8: 12; 34: 9; 36: 4, 19  
18 checking [1] 36: 23  
checks [2] 33: 14, 15  
19 chiara [1] 31: 7  
chime [1] 2: 17  
20 choices [1] 14: 9  
choose [1] 17: 21  
21 chosen [1] 3: 14  
christine [1] 31: 19  
22 citizen [5] 17: 25; 18: 1; 19: 2, 8, 13  
citizens [1] 7: 17  
23 city [1] 1: 23  
civil [2] 29: 4; 30: 25  
24 class [2] 22: 13, 14  
clean [2] 23: 20; 24: 20  
25 clear [2] 11: 2; 18: 25  
client [1] 37: 23

1 close [1] 7: 21  
closed [1] 37: 20  
2 coding [2] 16: 21, 22  
coffee [1] 8: 13  
3 coin [1] 8: 11  
coins [1] 4: 24  
4 comfortable [1] 11: 11  
coming [2] 6: 12; 17: 16  
5 comment [4] 23: 11, 23; 24: 12, 18  
comments [3] 23: 13; 24: 7, 8  
6 commission [31] 1: 4, 21; 2: 3; 5: 4, 21; 7: 25; 9: 3, 6; 11: 17; 12: 13, 19;  
13: 5, 8, 12; 14: 1, 4, 18, 22, 23, 25; 18: 4; 20: 4; 25: 21, 25; 26: 6; 29: 2, 9,  
7 21; 32: 6, 13; 39: 8  
commissioner [80] 2: 2, 6, 8, 9, 10, 11, 15, 21, 22, 23, 24; 3: 3, 7, 9; 9: 13, 18,  
8 19, 20, 21, 22, 23; 18: 20; 19: 14; 20: 13, 19; 21: 2, 20, 25; 22: 1, 2, 3, 4, 5;  
24: 25; 25: 5, 6, 7, 8, 9, 10; 28: 6, 11, 12, 13, 14, 15, 16; 29: 20, 25; 30: 6, 11,  
9 12, 13, 14, 15, 16; 32: 17, 19, 24; 33: 6, 23; 34: 12, 16; 35: 10, 11, 21; 37: 6,  
11, 12, 13, 14, 15, 16; 38: 2, 7, 8, 9, 10, 11, 12  
10 commissioners [6] 10: 5; 15: 21; 16: 14; 25: 19; 28: 23; 30: 21  
commissions [1] 33: 25  
11 commitment [1] 5: 8  
common [1] 24: 10  
12 communications [2] 20: 7; 21: 9  
company [1] 26: 4  
13 compliance [2] 8: 2; 22: 14  
comprehensive [1] 29: 3  
14 concurrent [3] 12: 4, 12; 13: 6  
conducted [4] 10: 14; 25: 25; 29: 2; 30: 22  
15 confident [1] 36: 3  
confidential [1] 26: 16  
16 congratulations [5] 3: 25; 4: 25; 5: 5, 10; 9: 9  
connection [1] 22: 22  
17 considerable [1] 14: 17  
consideration [9] 9: 11; 10: 1; 22: 8; 25: 13; 28: 4, 19, 25; 30: 4; 31: 4  
18 considered [1] 28: 25  
consisted [1] 26: 1  
19 contact [1] 24: 1  
contain [1] 39: 9  
20 contained [1] 19: 5  
continued [1] 13: 19  
21 contractor [1] 29: 23  
contracts [1] 37: 25  
22 convictions [1] 12: 16  
conway [29] 2: 6, 17; 3: 2, 3, 7, 9; 9: 18, 19; 21: 25; 22: 1; 25: 5, 6; 28: 6, 7,  
23 11, 12; 30: 11, 12; 33: 22, 23; 34: 12, 16; 35: 10; 37: 6, 7, 11, 12; 38: 7, 8  
cooperation [1] 34: 25  
24 corporal [2] 34: 2; 35: 12  
corporation [4] 16: 21, 24; 31: 20; 32: 1  
25 correct [10] 10: 4; 15: 4, 15; 20: 23; 21: 17; 26: 23; 27: 14, 24; 29: 24; 34: 24  
corrected [1] 27: 17

1 corri veau [1] 31:9  
cost [1] 14:17  
2 couder [5] 31:11; 32:21, 23; 33:1, 4  
coulson [15] 30:20, 21; 32:12, 16, 23, 25; 33:14, 20; 34:2; 36:9, 15, 17, 20;  
3 37:1  
couple [3] 4:7; 18:20; 36:10  
4 courts [1] 33:15  
cover [1] 16:18  
5 covers [1] 22:24  
credibility [1] 11:20  
6 crime [1] 14:10  
criminal [2] 29:5; 30:25  
7 current [1] 25:22  
currently [1] 31:1  
8

---

- D -

9  
10 danny [1] 31:5  
database [3] 33:25; 34:6, 19  
date [1] 24:19  
11 dated [1] 20:14  
david [1] 31:15  
12 day-to-day [1] 23:1  
days [3] 6:4, 7; 15:6  
13 deals [1] 22:11  
december [2] 23:12; 24:13  
14 decide [2] 14:23  
dedicated [2] 5:4; 7:24  
15 deep [2] 35:24; 36:6  
defense [1] 16:7  
16 degree [2] 6:17, 20  
delivered [1] 8:1  
17 demonstrated [1] 11:5  
denied [4] 11:14; 13:8, 12; 14:1  
18 denying [1] 13:25  
departments [1] 33:16  
19 dependable [1] 7:6  
derogatory [1] 36:5  
20 describe [1] 7:4  
deserved [1] 7:22  
21 desire [1] 20:25  
detail [1] 4:12  
22 develop [1] 34:7  
devices [1] 22:23  
23 different [2] 20:21; 24:9  
difficul ty [1] 35:2  
24 direct [1] 34:22  
director [10] 6:11; 31:7, 11, 14, 15, 17, 19, 23, 25; 34:17  
25 directors [1] 6:12  
disciplinary [1] 26:3

1 di sci pl i nes [1] 36: 5  
di scl ose [1] 35: 13  
2 di scl osure [1] 37: 25  
di scover [1] 23: 1  
3 di screti onary [1] 11: 12  
di scuss [1] 15: 22  
4 di scussi on [14] 2: 16; 3: 5; 9: 14; 11: 1, 4; 21: 6, 21; 25: 1; 28: 2, 8; 30: 8;  
35: 6; 37: 8; 38: 3  
5 di scussi ons [1] 34: 17  
di sparate [1] 23: 8  
6 di spl ayed [1] 5: 6  
di sposabl e [1] 14: 8  
7 di sti ngui shed [1] 7: 18  
di ve [2] 35: 25; 36: 6  
8 di vi si on [4] 3: 15, 21, 22; 12: 15  
documentati on [1] 19: 22  
9 doll ars [3] 12: 9; 26: 23; 33: 19  
doubt [4] 16: 17; 17: 5, 15, 20  
10 doug [9] 5: 16, 17, 18, 20; 6: 23; 7: 10, 19; 8: 24  
draft [1] 24: 7  
11 drafti ng [1] 24: 2  
drafts [1] 24: 9  
12 draw [1] 7: 20  
drive [1] 1: 22  
13 dri ver [1] 8: 4  
dri ver' s [3] 17: 13; 19: 5; 20: 20  
14 dur i ng [7] 10: 19; 11: 23; 12: 2, 8; 22: 19; 34: 9; 35: 23  
duti es [2] 3: 16; 7: 20  
15 duti full y [1] 8: 3  
duty [1] 35: 16

---

- E -

17  
18 each [3] 4: 3; 22: 14; 34: 7  
earl i er [1] 13: 12  
19 easi er [1] 23: 3  
educati on [1] 20: 3  
20 effect [1] 34: 21  
effecti ve [5] 3: 16; 23: 4, 15, 18; 24: 19  
21 effici ent [1] 33: 13  
effort [1] 33: 18  
22 ei th er [1] 14: 20  
ei th er [1] 22: 15  
23 electr oni c [1] 22: 23  
el se [2] 7: 2; 27: 8  
24 el se' s [1] 20: 19  
embl em [1] 4: 25  
25 empl oyees [4] 4: 4; 7: 6; 12: 2; 22: 12  
endeavor [1] 5: 11  
ended [5] 13: 7, 13, 14, 15; 29: 22

1 enforcement [4] 32: 4; 36: 12, 19, 20  
enforcing [1] 4: 6  
2 enjoy [1] 8: 19  
enough [2] 16: 11; 32: 16  
3 enter [2] 19: 2, 11  
entertain [1] 18: 9  
4 entertainment [6] 11: 12; 18: 9; 19: 25; 31: 16, 17, 24  
equality [1] 18: 3  
5 even [4] 18: 7; 34: 14, 19; 35: 1  
events [1] 7: 16  
6 every [2] 7: 23; 35: 25  
everybody [2] 16: 13; 33: 18  
7 everything [4] 16: 16, 18; 17: 9; 18: 13  
everywhere [1] 27: 8  
8 evidence [1] 11: 2  
example [2] 14: 23; 22: 20  
9 except [1] 6: 4  
excess [3] 12: 7; 14: 1, 6  
10 exclusion [14] 10: 13, 20; 11: 16; 12: 20; 13: 3, 5, 13, 14, 18, 21; 14: 12; 17: 3,  
4, 15  
11 executive [3] 6: 11; 31: 13  
exemplary [1] 7: 18  
12 exhibit [1] 12: 25  
experience [1] 6: 19  
13 experienced [1] 10: 18  
expire [1] 25: 23  
14 express [3] 17: 23; 18: 5, 12  
extent [1] 11: 19

---

- F -

16  
17 fact [4] 11: 8; 13: 11; 14: 3  
fail [2] 16: 20; 18: 25  
18 fair [2] 32: 15; 34: 15  
family [3] 8: 20; 17: 9; 18: 9  
fawzy [3] 10: 2, 3; 18: 13  
19 february [1] 23: 14  
federal [11] 11: 21; 12: 1, 12, 16; 13: 7; 18: 24; 20: 2, 3, 6; 33: 15  
20 feedback [1] 26: 2  
feel [4] 16: 6; 19: 9, 12; 33: 12  
21 feels [3] 11: 10, 11; 14: 25  
fees [2] 12: 7  
22 felony [5] 11: 22; 17: 3; 18: 22, 25; 19: 1  
felt [3] 11: 5; 18: 23  
23 fifth [1] 14: 20  
figure [2] 6: 5; 20: 3  
24 file [7] 13: 3, 16; 14: 17, 24; 15: 5; 18: 22; 19: 5  
filed [3] 13: 24; 14: 5, 18  
25 files [1] 14: 19  
filling [1] 14: 15



1 final [3] 14: 4; 23: 14; 24: 6  
finance [1] 4: 10  
2 financial [7] 25: 25; 26: 1, 9, 15, 21; 29: 2, 5  
financials [1] 17: 19  
3 find [3] 10: 15; 11: 4; 12: 25  
finding [3] 10: 15, 22; 11: 6  
4 findings [5] 8: 1; 10: 14; 26: 5; 29: 8; 32: 6  
fine [1] 15: 25  
5 finishes [1] 11: 10  
first [7] 2: 12; 3: 12; 4: 3, 23; 7: 11; 13: 24; 23: 18  
6 fisher [1] 6: 10  
five [5] 6: 4, 7; 16: 18; 17: 19; 18: 16  
7 floor [6] 13: 9, 23; 22: 9; 25: 16; 28: 21; 30: 20  
florida [4] 29: 15, 20, 21, 22  
8 foley [1] 31: 13  
following [2] 13: 2; 31: 3  
9 foregoi ng [1] 39: 9  
form [4] 10: 8; 35: 2; 36: 22, 23  
10 formi ng [1] 34: 18  
forward [4] 4: 4; 5: 16; 7: 22; 8: 23  
11 found [5] 10: 17, 20; 11: 6, 23; 29: 18  
four [3] 7: 19; 17: 8  
12 fourth [2] 14: 20; 33: 5  
franks [43] 2: 4, 6, 8, 10, 19, 21, 23, 25; 9: 16, 18, 20, 22, 24; 21: 23, 25;  
13 22: 2, 4, 6; 25: 3, 5, 7, 9, 11; 28: 9, 11, 13, 15, 17; 30: 9, 11, 13, 15, 17;  
37: 9, 11, 13, 15, 17; 38: 5, 7, 9, 11, 13  
14 fraud [2] 11: 22; 12: 4  
fraudul ent [1] 11: 7  
15 fraudul ently [1] 11: 2  
free [2] 8: 13; 20: 12  
16 freedom [2] 19: 2, 13  
freedom s [2] 19: 7, 10  
17 frequented [1] 29: 7  
front [1] 22: 17  
18 frontier [1] 28: 24  
fund [1] 12: 2  
19 funds [1] 8: 2  
further [4] 10: 20; 11: 4; 14: 15; 39: 9

---

- G -

21  
22 gaini ng [1] 20: 24  
gamble [2] 11: 3; 14: 11  
23 gambl i ng [4] 10: 18; 11: 12; 19: 18, 24  
game [1] 31: 8  
24 games [2] 22: 20, 22  
gami ng [28] 1: 4, 21; 2: 3; 3: 15, 20, 22; 5: 4, 21; 6: 3; 7: 25; 9: 2; 12: 13, 15;  
25 20: 4; 22: 23; 25: 21, 25; 26: 6; 29: 2, 9; 31: 19; 32: 1, 6, 13; 33: 25; 34: 6, 18;  
39: 8  
gave [1] 20: 1

1 general [3] 29: 5; 30: 25; 31: 5  
gentleman [1] 29: 12  
2 georges [1] 31: 9  
getting [1] 18: 6  
3 given [3] 11: 15; 17: 20; 18: 1  
giving [1] 18: 13  
4 glad [3] 3: 23; 26: 6; 32: 7  
goes [1] 22: 25  
5 gone [3] 18: 23; 19: 1; 20: 11  
good [9] 4: 5, 14; 6: 8, 16; 16: 12; 25: 18; 28: 22; 33: 21; 34: 10  
6 gotten [1] 19: 9  
government [3] 17: 7, 20; 20: 6  
7 government's [1] 17: 17  
governor's [1] 23: 9  
8 granted [1] 29: 16  
great [1] 4: 17  
9 grewach [26] 10: 4, 9, 10, 11; 12: 23, 25; 15: 5, 10, 14, 16, 18, 22; 16: 5; 21: 7,  
8, 13, 15, 17; 22: 9, 10; 24: 1, 5, 14, 16, 21; 25: 15  
10 ground [1] 24: 10  
group [2] 9: 7; 23: 6  
11 guess [6] 3: 21; 17: 5; 18: 20; 19: 8, 12; 33: 24  
guidelines [1] 11: 17  
12 guilty [3] 11: 24; 12: 3, 11

---

- H -

14 half [2] 17: 9; 23: 20  
handed [2] 17: 7, 20  
15 handler [1] 31: 15  
hane [22] 2: 8, 9, 21, 22; 9: 13, 14, 20, 21; 22: 2, 3; 24: 25; 25: 1, 7, 8;  
16 28: 13, 14; 30: 13, 14; 37: 13, 14; 38: 9, 10  
hanging [1] 19: 11  
17 happening [1] 21: 12  
happens [1] 14: 19  
18 hasn't [2] 35: 5, 9  
haven't [1] 34: 14  
19 he'll [2] 7: 8, 22  
healthcare [1] 12: 4  
20 hear [1] 7: 7  
heard [2] 6: 23; 34: 5  
21 hearing [10] 1: 12; 10: 2, 13, 14, 17; 13: 24; 14: 8; 15: 6; 23: 12; 24: 16  
hearings [2] 18: 14; 24: 17  
22 held [2] 29: 14; 39: 8  
hello [1] 3: 3  
23 help [1] 6: 20  
helpful [1] 11: 18  
24 here's [1] 15: 24  
high [1] 12: 18  
25 highway [5] 3: 15; 12: 15; 25: 24; 29: 1; 30: 22  
hired [1] 6: 10

1 holcomb [7] 28:20, 22; 29:11, 14, 18, 22; 30:2  
hollywood [3] 11:7; 13:9; 20:15  
2 homeowner's [1] 12:10  
honest [1] 20:23  
3 hope [1] 33:11  
hoping [1] 6:20  
4 hourly [1] 4:11  
hunter [2] 3:19, 20  
5 hybrid [1] 22:19

---

6 -I-

7 identification [2] 20:20, 22  
ignore [1] 6:8  
8 illness [1] 10:5  
inaccuracies [1] 16:6  
9 inappropriate [1] 20:17  
included [3] 12:8; 29:4; 30:24  
10 income [5] 10:24; 11:9, 12; 14:9; 26:18  
incorporated [9] 25:19; 31:6, 10, 14, 16, 18, 22, 24; 33:10  
11 independent [1] 31:25  
indicated [2] 10:13; 11:1  
12 indicted [1] 16:22  
individual [1] 34:19  
13 individuals [2] 33:24; 34:13  
industry [5] 21:16; 23:23; 24:2, 8; 33:12  
14 information [4] 16:11; 35:3; 36:5  
initial [2] 34:9, 10  
15 initialed [1] 15:13  
initially [1] 6:5  
16 input [2] 21:10; 23:3  
inquiries [3] 26:3; 29:5; 30:25  
17 integrity [1] 24:11  
intentionally [1] 11:8  
18 interact [1] 24:2  
interested [2] 19:8, 12  
19 interesting [1] 6:16  
internal [4] 22:12; 23:3, 19  
20 international [1] 31:7  
investigation [6] 26:5; 29:3, 4; 30:23; 34:9; 35:24  
21 investigations [2] 26:1; 30:24  
investigative [2] 29:8; 32:5  
22 investigators [8] 25:24, 25; 29:1, 2, 9; 30:22; 35:20; 36:4  
investigatory [1] 37:21  
23 invitation [1] 16:13  
involuntary [1] 10:12  
24 involved [2] 23:24; 24:1  
issue [4] 14:19, 25; 23:1; 32:10  
25 issued [2] 20:22; 34:21  
issues [3] 29:13, 17; 34:20

1 item [9] 2: 12; 3: 1; 5: 13; 9: 11; 10: 1; 22: 8; 25: 13; 28: 19; 30: 19

2

---

- J -

3

jackpot [1] 13: 10

jacquemin [1] 31: 17

4

james [1] 32: 2

jane [1] 31: 19

5

january [1] 13: 8

jason [2] 25: 15; 34: 4

6

jean [1] 31: 9

jefferson [1] 1: 23

7

jeffrey [1] 28: 23

jeopardize [1] 24: 11

8

john [3] 9: 1; 31: 13, 17

johnson [3] 12: 14, 23; 13: 14

9

johnson's [1] 13: 2

joining [1] 3: 19

10

joseph [2] 31: 21; 32: 2

judge [11] 3: 11, 12; 8: 13, 14; 26: 11, 13; 33: 11, 21; 34: 22; 35: 15, 22

11

judgment [1] 17: 22

july [2] 12: 13; 19: 22

12

june [2] 23: 16; 24: 19

jurisdiction [2] 20: 5; 35: 25

13

jurisdictional [1] 26: 2

jurisdictions [10] 29: 6; 31: 1; 34: 8, 11, 25; 35: 4, 7; 36: 2, 4, 13

14

jury [1] 11: 24

---

15

- K -

16

karen [2] 8: 20; 26: 9

keep [2] 19: 24; 26: 16

17

kept [1] 8: 24

kevin [1] 3: 19

18

kind [1] 21: 11

knap [1] 1: 22

19

---

20

- L -

21

ladies [1] 8: 24

lake [1] 6: 15

22

lanning [3] 28: 23; 29: 3, 6

leading [3] 3: 10; 10: 19; 23: 25

23

learn [106] 2: 2, 4, 5, 12, 16, 19, 20; 3: 1, 8, 10, 25; 4: 1; 5: 10, 13, 15; 9: 9,

24

14, 16, 17; 10: 1, 7, 10; 12: 21, 24; 15: 2, 8, 11, 15, 17, 20; 16: 2, 4, 9;

25

18: 15, 18; 21: 3, 6, 8, 14, 16, 18, 21, 23, 24; 22: 8; 23: 22; 24: 4, 12, 15, 21;

25: 1, 4, 13, 16; 26: 8, 12, 14, 20, 25; 27: 2, 5, 7, 11, 13, 15, 17, 20, 22; 28: 1,

7, 9, 10, 19; 29: 11, 17, 19; 30: 1, 3, 7, 9, 10, 19; 32: 9, 15, 18; 33: 2, 5, 8,

18, 21; 36: 8, 10, 16, 18, 25; 37: 3, 7, 9, 10, 19; 38: 3, 5, 6, 14

least [3] 8: 14, 17; 15: 6

52

Susanne E. Moon  
Certified Court Reporter  
573-378-9186

1 leave [1] 33: 9  
lectern [1] 16: 3  
2 leeway [1] 16: 10  
left [3] 3: 20; 17: 14; 29: 15  
3 legal [4] 10: 19; 13: 16; 37: 22, 24  
leisure [1] 31: 12  
4 letter [2] 20: 14, 16  
level [2] 28: 20; 34: 18  
5 license [11] 17: 12, 13; 19: 5; 20: 20; 25: 22; 30: 23; 33: 9; 34: 1, 20; 36: 2  
licensed [3] 29: 13; 35: 14; 36: 3  
6 licensee [1] 22: 13  
licensees [1] 33: 19  
7 licensure [2] 28: 20; 30: 4  
lieutenant [5] 3: 13, 14, 19, 20, 23  
8 life [2] 17: 6, 10  
light [1] 11: 19  
9 limit [1] 13: 5  
limited [2] 29: 4; 31: 12  
10 limiting [1] 10: 24  
limits [1] 11: 8  
11 list [20] 8: 20; 10: 13; 11: 16; 12: 20; 13: 3, 4, 21, 24; 14: 2, 6, 12, 16, 24;  
17: 3, 4, 15; 20: 5; 32: 21, 22; 33: 3  
12 listed [1] 36: 3  
listen [1] 23: 4  
13 litigation [1] 26: 3  
little [1] 6: 19  
14 live [1] 36: 21  
lived [1] 29: 6  
15 lives [3] 7: 17, 20; 33: 17  
local [1] 33: 16  
16 lose [1] 10: 24  
losses [2] 10: 18; 12: 18  
17 lost [3] 16: 25; 17: 3; 32: 19  
lottery [1] 4: 7  
18 loyal [1] 7: 6  
luck [1] 5: 10

---

- M -

20 madam [4] 18: 19; 21: 21; 30: 7; 32: 18  
21 majority [1] 34: 14  
making [1] 11: 13  
22 manager [2] 28: 24; 31: 5  
managing [1] 32: 2  
23 marketing [1] 6: 17  
married [1] 17: 19  
24 martin [1] 31: 21  
massimiliano [1] 31: 7  
25 material [2] 35: 3, 17  
matter [2] 3: 5; 21: 10

1 matters [1] 37:23  
2 maybe [5] 7:5; 20:16; 27:9; 34:16; 35:12  
3 mcgrail [11] 4:2; 5:2, 14, 16; 8:7, 11, 15, 17; 34:22, 23; 35:16  
4 mctheaney [11] 25:15, 16, 18; 26:8; 27:24; 34:2, 4, 15, 24; 35:12  
5 medicare [1] 11:22  
6 meeting [6] 2:2; 9:25; 16:14; 23:15; 37:20; 38:15  
7 member [3] 3:1, 11; 16:20  
8 members [2] 4:2; 7:15  
9 memo [3] 12:14, 16; 13:1  
10 mention [2] 16:20; 33:9  
11 michael [2] 19:23; 31:17  
12 mike [1] 8:8  
13 milestone [2] 5:5; 7:16  
14 millions [3] 27:1, 2, 16  
15 mind [1] 30:3  
16 minimum [1] 11:9  
17 minutes [5] 9:11, 15, 24; 16:18; 18:16  
18 miscommunicated [1] 20:7  
19 miss [5] 4:20; 5:8, 22; 6:1; 7:10  
20 missed [2] 32:24; 33:6  
21 missouri [33] 1:4, 21, 23; 2:3; 3:15; 4:6; 5:4; 7:12, 15, 20, 25; 8:9;  
11:3, 12; 12:13, 14; 17:25; 20:4; 25:21, 24, 25; 26:2, 6; 29:1, 2, 8; 30:22;  
32:6; 34:14; 36:13; 37:21, 22; 39:8  
22 modernized [1] 7:1  
23 moment [1] 15:20  
24 money [1] 33:12  
25 monies [1] 11:3  
month [2] 3:18; 7:23  
monthly [1] 7:23  
months [8] 11:24; 12:4; 13:11; 14:5, 20, 21; 23:18  
moon [2] 39:5, 13  
morning [3] 16:12; 25:18; 28:22  
most [1] 4:9  
mostly [1] 36:6  
motion [2] 37:19; 38:4  
move [7] 2:13; 9:12; 21:18; 24:22; 28:3; 30:4; 37:3  
moved [2] 4:7; 29:15  
much [3] 4:10; 5:18; 8:6  
mules [2] 36:13, 15  
multi [1] 26:22

---

- N -

22 name [3] 10:12; 18:13; 32:21  
23 names [1] 32:20  
24 national [1] 34:18  
25 nature [1] 36:6  
navigator [1] 8:4  
necessarily [1] 33:24  
never [2] 6:23; 7:7

1 ni ne [2] 17: 2, 6  
ni vens [1] 9: 1  
2 non-executive [1] 31: 11  
none [13] 3: 7, 8; 9: 15; 21: 22; 24: 22; 25: 2; 27: 25; 28: 2, 8; 29: 18; 30: 8;  
3 37: 8; 38: 4  
north [5] 25: 19; 28: 4; 31: 10, 14, 21  
4 note [3] 3: 4; 13: 16; 16: 23  
noted [2] 13: 25; 14: 8  
5 notes [1] 5: 20  
nothing [1] 20: 9  
6 noti fi ca ti ons [1] 21: 11  
noti fi ed [2] 32: 14, 15  
7 noti fy [1] 32: 13  
november [3] 23: 11; 24: 14, 15  
8 numbers [2] 26: 16; 27: 23

---

9 - O -

10 oath [1] 13: 17  
objecting [2] 16: 18; 17: 1  
11 objections [1] 18: 6  
observe [1] 22: 21  
12 observed [1] 12: 22  
obtained [1] 11: 3  
13 obviously [4] 14: 22; 19: 4; 33: 11; 35: 23  
occur [1] 35: 17  
14 october [2] 3: 17; 7: 19  
offering [1] 8: 18  
15 office [1] 23: 9  
officer [8] 10: 2, 14, 17; 13: 25; 14: 8; 19: 23; 20: 1, 8  
16 offici ally [1] 3: 16  
often [2] 24: 8, 17  
17 once [1] 19: 21  
one-year [1] 22: 15  
18 ones [1] 7: 5  
only [7] 6: 13; 10: 21; 16: 23; 17: 14; 27: 7; 28: 24; 36: 11  
19 onto [1] 35: 12  
open [1] 36: 11  
20 open ing [1] 16: 6  
operated [1] 6: 15  
21 operati ons [2] 8: 2; 31: 10  
opportuni ties [1] 18: 14  
22 opportuni ty [2] 4: 17; 7: 16  
optimi zing [1] 8: 2  
23 order [3] 2: 2; 14: 4; 23: 14  
ordered [3] 11: 24; 12: 3, 5  
24 orders [1] 24: 6  
organi zati on [2] 6: 12; 8: 8  
25 organi zati ons [3] 6: 1, 25; 35: 18  
oriented [1] 4: 12

1 original [3] 35:23; 36:2, 7  
others [1] 5:18  
2 otherwise [1] 7:5  
overrides [1] 20:3  
3 owed [4] 10:16; 13:25; 17:22  
owes [1] 14:6  
4 owned [2] 6:14; 16:21  
ozarks [1] 6:15  
5

---

- P -

6  
7 pacer [1] 36:12  
paid [1] 14:25  
papers [2] 19:24; 20:9  
8 paperwork [1] 7:1  
paragraph [6] 10:15, 17, 20, 23; 14:13, 18  
9 parents [1] 18:10  
partial [1] 10:21  
10 partners [1] 32:3  
party [1] 29:23  
11 passport [2] 17:13; 19:6  
patrol [5] 3:16; 12:15; 25:24; 29:1; 30:22  
12 patron's [1] 22:23  
paul [1] 31:25  
13 payment [1] 17:20  
payments [1] 10:21  
14 pays [1] 11:9  
pending [1] 32:4  
15 penn [3] 31:16, 17, 23  
pension [1] 12:2  
16 people [3] 4:10; 9:7; 34:1  
percent [2] 19:10  
17 perfect [1] 7:6  
perform [1] 22:14  
18 period [12] 10:19; 11:23; 12:3, 8; 16:7; 22:16; 23:11, 19, 23; 24:12, 18;  
35:24  
19 person [3] 15:4; 30:23; 33:16  
personnel [1] 37:24  
20 persons [3] 26:4; 30:20; 37:4  
pertinent [1] 35:3  
21 petition [1] 13:3  
petitioner [1] 11:4  
22 phone [1] 22:23  
pick [1] 8:5  
23 place [5] 12:19; 13:3; 22:18; 27:8; 36:21  
placed [1] 14:14  
24 placement [1] 13:4  
places [1] 35:14  
25 play [1] 12:18  
played [1] 13:21



1 player [2] 12: 17; 13: 11  
2 player' s [1] 13: 20  
3 players [1] 20: 17  
4 please [1] 2: 3  
5 pled [2] 12: 3, 10  
6 point [2] 23: 24; 35: 22  
7 points [1] 20: 24  
8 police [1] 33: 16  
9 policy [1] 23: 6  
10 portion [1] 34: 10  
11 position [2] 29: 14, 16  
12 possibly [2] 17: 10; 18: 6  
13 practice [1] 17: 12  
14 practicing [1] 17: 18  
15 precludes [1] 14: 14  
16 prepared [1] 5: 19  
17 presence [2] 3: 4; 11: 7  
18 present [8] 2: 5, 9, 11; 8: 23; 9: 3; 15: 7, 19; 39: 7  
19 presented [1] 31: 3  
20 presenting [2] 8: 9; 10: 6  
21 president [4] 31: 5, 9, 13; 32: 2  
22 pretty [1] 8: 6  
23 previously [2] 3: 20; 29: 12  
24 primary [1] 5: 23  
25 principal [1] 32: 2  
prior [1] 6: 12  
prison [9] 11: 24; 12: 4, 11; 17: 1, 8; 18: 2; 19: 16, 19  
privilege [1] 37: 23  
privileges [1] 17: 14  
probably [5] 14: 16; 24: 5; 32: 19, 24; 34: 13  
probation [14] 13: 6, 7, 13, 14, 19; 18: 24, 25; 19: 15, 21, 22; 20: 8, 10, 13  
procedural [1] 33: 23  
procedure [1] 17: 5  
proceedings [2] 39: 8, 10  
process [5] 14: 16; 23: 17; 24: 3, 11; 33: 10  
processes [1] 22: 18  
proclamation [2] 7: 12; 8: 9  
product [1] 37: 24  
professional [1] 39: 5  
proliferates [1] 34: 18  
promised [1] 5: 17  
promotion [1] 29: 12  
properly [1] 33: 13  
proposed [3] 22: 11; 23: 13; 24: 22  
proprietary [1] 37: 21  
protected [1] 37: 25  
provide [1] 6: 1  
provided [3] 26: 5; 29: 8; 32: 6  
provides [1] 11: 15  
provision [1] 14: 14

1 public [7] 7: 18; 23: 11, 12, 23; 24: 12, 16, 17  
2 punishment [2] 17: 11, 17  
3 pursue [1] 23: 21  
4 pushed [1] 35: 9  
5 puts [1] 26: 22

---

- Q -

5 quarterly [1] 4: 11  
6 question [11] 12: 21; 15: 11; 19: 15; 21: 6; 26: 14; 32: 17; 33: 23; 34: 5; 35: 11;  
7 36: 8, 25  
8 questions [16] 15: 22, 23; 18: 18; 21: 3; 24: 21; 26: 7, 8; 27: 24; 28: 2; 29: 10,  
9 11; 32: 7, 16; 33: 8, 22; 37: 1  
10 quorum [1] 2: 12

---

- R -

9 rachel [2] 5: 23; 8: 22  
10 rather [1] 11: 13  
11 reach [2] 24: 10; 34: 11  
12 reaching [1] 5: 5  
13 read [3] 5: 2; 7: 13  
14 ready [1] 25: 17  
15 real [2] 6: 25; 16: 17  
16 real-time [1] 39: 6  
17 realized [1] 6: 7  
18 reason [2] 13: 21; 24: 17  
19 receive [2] 23: 13; 32: 10  
20 received [2] 12: 13; 20: 16  
21 recognition [3] 3: 2, 11; 5: 3  
22 recognize [7] 4: 8, 14, 19, 22; 7: 16; 8: 18, 21  
23 recognized [1] 4: 3  
24 recognizing [1] 4: 16  
25 recollection [2] 20: 10, 24  
26 recommendation [4] 10: 2; 11: 14; 13: 2; 14: 11  
27 recommendations [2] 21: 9; 23: 5  
28 record [1] 27: 18  
29 records [2] 37: 21, 25  
30 refer [1] 34: 2  
31 regained [4] 17: 12, 13, 14  
32 regarding [2] 21: 9; 32: 5  
33 registered [1] 39: 5  
34 regular [1] 10: 21  
35 regulators [1] 34: 6  
36 regulatory [2] 22: 14; 34: 8  
37 reimbursements [1] 4: 11  
38 rejoined [1] 3: 22  
39 relationships [1] 34: 7  
40 release [6] 19: 16, 18, 20; 20: 11, 12, 13  
41 released [1] 19: 21

1 relicense [1] 28: 4  
relicensed [1] 34: 20  
2 relicensing [2] 26: 1; 34: 13  
relicensure [3] 25: 14; 30: 19; 37: 4  
3 relicensures [1] 35: 23  
remain [1] 14: 12  
4 remember [1] 8: 12  
remorse [1] 11: 5  
5 removal [1] 11: 16  
removed [2] 10: 12; 27: 3  
6 rendered [1] 11: 23  
renewal [2] 25: 21; 33: 19  
7 renewals [3] 30: 24; 31: 3; 33: 9  
report [4] 10: 7, 9; 35: 17, 19  
8 reported [1] 39: 7  
reporter [3] 39: 5, 6  
9 reporter's [1] 39: 3  
reports [2] 26: 21; 36: 1  
10 request [12] 10: 11; 11: 14, 18; 13: 8, 12, 24, 25; 14: 2, 5, 24; 21: 10; 32: 4  
requested [3] 12: 19, 22; 15: 3  
11 requesting [1] 36: 22  
requests [1] 14: 15  
12 required [2] 22: 13; 35: 13  
requirement [1] 15: 8  
13 requires [1] 22: 21  
reside [1] 31: 2  
14 resolution [12] 14: 3, 13; 21: 18; 22: 6; 24: 23; 25: 11; 28: 3, 17; 30: 4, 17;  
37: 4, 17  
15 resources [1] 14: 17  
respond [4] 15: 3, 17; 16: 5, 11  
16 responds [1] 23: 24  
response [4] 2: 7; 15: 6, 9, 12  
17 responses [1] 24: 9  
responsibilities [1] 7: 21  
18 responsibility [1] 35: 19  
responsible [1] 7: 25  
19 restaurants [1] 18: 8  
restitution [9] 10: 16; 11: 10, 25; 12: 5; 14: 1, 7, 10, 25; 17: 21  
20 retirement [4] 7: 22; 8: 18, 24; 9: 4  
retiring [1] 5: 20  
21 revenue [1] 26: 22  
review [7] 12: 17; 23: 18; 26: 3; 29: 9; 30: 24; 32: 7; 34: 1  
22 reviews [1] 26: 2  
revised [2] 37: 20, 22  
23 rewrite [1] 22: 19  
rewritten [1] 23: 7  
24 richardson [7] 3: 12; 8: 14; 26: 11, 13; 34: 22; 35: 15, 22  
rights [3] 18: 1, 3, 6  
25 road [1] 3: 21  
robbins [1] 6: 15

1 robert [1] 31:9  
2 roll [9] 2: 3, 18; 9: 15; 21: 22; 25: 2; 28: 8; 30: 8; 37: 8; 38: 4  
3 rounds [1] 24: 9  
4 rule [13] 11: 15, 17; 15: 5; 22: 13, 19, 20, 25; 23: 2, 6, 7, 17; 24: 19  
5 rulemaking [5] 22: 9; 23: 14, 17; 24: 6, 23  
6 rules [3] 22: 25; 23: 21; 24: 8  
7 rusla [2] 31: 11; 33: 1

---

- S -

8 safety [1] 28: 23  
9 saturday [1] 3: 16  
10 save [1] 3: 9  
11 saves [1] 33: 11  
12 saving [1] 33: 18  
13 says [2] 6: 18; 27: 9  
14 scheduled [1] 25: 22  
15 schedules [1] 22: 15  
16 school [1] 6: 19  
17 search [1] 34: 7  
18 seasons [1] 7: 20  
19 second [28] 2: 14, 15, 16; 6: 11; 9: 12, 13, 14; 14: 5; 21: 19, 20, 21; 23: 20;  
20 24: 24, 25; 25: 1; 28: 1, 5, 6, 7; 30: 5, 6, 7; 37: 5, 6, 7; 38: 1, 3  
21 section [9] 6: 4, 7, 18, 24; 9: 2; 26: 20; 27: 9; 37: 22, 25  
22 sections [4] 27: 17; 37: 20, 24  
23 security [3] 10: 22, 25; 28: 24  
24 seeing [11] 3: 8; 9: 15; 21: 22; 24: 22; 25: 2; 27: 25; 28: 2, 8; 30: 8; 37: 8;  
25 38: 4  
26 seen [1] 6: 11  
27 seldom [1] 24: 7  
28 senate [3] 7: 12, 15; 8: 9  
29 send [3] 23: 5; 24: 7; 36: 23  
30 sent [1] 36: 22  
31 sentence [4] 17: 8; 18: 2; 19: 16, 19  
32 sentenced [2] 11: 24; 12: 11  
33 september [7] 1: 13; 13: 10; 20: 14, 15; 23: 10; 25: 23; 39: 7  
34 sergeant [36] 25: 15, 16, 18; 26: 8; 27: 24, 25; 28: 20, 22; 29: 11, 14, 18, 22;  
35 30: 1, 2, 20, 21; 32: 9, 12, 16, 19, 23, 25; 33: 14, 20, 22; 34: 2, 4, 15, 24;  
36 36: 8, 9, 15, 17, 20; 37: 1, 2  
37 serve [1] 12: 3  
38 served [1] 8: 3  
39 service [5] 4: 8, 15; 5: 4; 7: 18; 9: 10  
40 services [1] 11: 22  
41 seven [2] 6: 11; 14: 4  
42 shattuck-kohn [2] 31: 23; 32: 5  
43 shed [1] 7: 1  
44 shine [1] 11: 19  
45 show [1] 7: 17  
46 showed [1] 12: 17  
47 shows [2] 7: 7; 26: 21

1 side [2] 6: 8, 22  
2 significant [3] 5: 5; 10: 18; 35: 17  
3 similar [1] 36: 18  
4 simon [3] 10: 3, 13; 11: 1  
5 simon's [2] 10: 5; 11: 14  
6 since [3] 17: 7; 20: 10, 11  
7 situation [2] 16: 22; 19: 25  
8 six-month [1] 22: 15  
9 slate [1] 23: 20  
10 small [1] 4: 23  
11 snuck [1] 20: 14  
12 social [2] 10: 22, 24  
13 somebody [2] 20: 19; 36: 1  
14 someplace [2] 7: 1; 18: 22  
15 soon [1] 3: 13  
16 sorry [2] 16: 2; 33: 4  
17 source [1] 36: 11  
18 spadafor [1] 31: 19  
19 speak [1] 15: 25  
20 specific [2] 11: 17; 33: 24  
21 spend [2] 5: 17; 11: 11  
22 spent [2] 4: 6; 6: 3  
23 spite [2] 13: 11; 14: 3  
24 stability [1] 17: 19  
25 staff [6] 16: 20; 26: 6; 29: 9; 32: 6, 14; 33: 11  
staff's [1] 14: 11  
stand [2] 27: 22; 28: 1  
standardized [1] 35: 2  
start [2] 23: 19; 24: 17  
state [14] 3: 15; 4: 6, 18; 5: 25; 6: 13; 7: 12, 17; 12: 14; 20: 3; 25: 24; 29: 1,  
15; 30: 22  
stated [3] 12: 16; 14: 4; 18: 22  
statement [3] 15: 18; 19: 9; 26: 17  
statements [1] 18: 20  
states [4] 18: 1; 34: 8, 19; 36: 18  
statutes [2] 37: 20, 22  
stayed [1] 18: 15  
stealing [2] 12: 2, 6  
still [7] 10: 16; 14: 6; 18: 7, 8; 19: 10; 32: 4; 35: 1  
storm [1] 31: 21  
straight [1] 8: 25  
stranger [1] 8: 15  
streamlined [1] 33: 10  
street [1] 4: 21  
strongly [1] 15: 1  
stuff [1] 16: 14  
subdivision [1] 12: 7  
subject [1] 37: 23  
submitted [1] 25: 20  
substantial [1] 11: 9

1 success [1] 5: 7  
such [2] 22: 19; 36: 13  
2 summers [2] 31: 11; 33: 1  
supervised [5] 19: 16, 18, 19; 20: 11, 12  
3 supervisor's [1] 32: 13  
supplier [1] 25: 14  
4 supplier's [1] 25: 22  
suppliers [1] 26: 2  
5 support [1] 11: 6  
supposed [1] 17: 17  
6 susanne [2] 39: 5, 13  
sylvia [2] 31: 11; 32: 25  
7 system [1] 33: 15

---

- T -

9 table [2] 22: 19, 22  
tact [1] 8: 1  
10 take [2] 6: 6, 18  
taken [3] 13: 24; 14: 2, 24  
11 takes [3] 4: 10, 12; 14: 17  
taking [1] 20: 5  
12 talk [3] 5: 19; 7: 8, 9  
talking [2] 5: 17, 18  
13 tara [1] 8: 23  
taxable [1] 13: 10  
14 taxation [1] 6: 7  
team [4] 3: 1, 10; 8: 4; 35: 24  
15 technology [2] 22: 18; 31: 8  
tell [2] 20: 9; 36: 24  
16 tells [1] 36: 22  
tentatively [1] 23: 12  
17 terrence [1] 28: 23  
test [1] 22: 22  
18 testified [1] 13: 17  
testlabs [1] 25: 20  
19 thanks [1] 33: 10  
themselves [2] 7: 18; 35: 18  
20 third [5] 14: 20; 29: 23; 32: 25; 33: 1, 2  
though [2] 10: 7; 15: 8  
21 thought [3] 11: 18; 13: 14; 18: 24  
thousand [1] 11: 25  
22 thousands [4] 26: 21; 27: 3, 9, 23  
three [4] 12: 11; 13: 6, 23; 24: 9  
23 three-year [1] 19: 19  
throughout [1] 24: 2  
24 time [16] 3: 9; 4: 6, 13; 5: 17; 6: 3; 8: 12, 19; 11: 23; 12: 2, 8; 15: 21; 21: 1;  
22: 16, 25; 33: 11; 35: 8  
25 timed [1] 23: 17  
times [1] 35: 6

1 to-do [1] 8: 20  
today [3] 4: 16; 28: 25; 34: 13  
2 together [2] 5: 24; 35: 7  
token [1] 4: 24  
3 told [2] 13: 13; 19: 4  
took [2] 16: 25; 17: 11  
4 topics [2] 22: 24; 23: 8  
total [1] 4: 5  
5 tourney [3] 3: 13, 14  
toward [1] 14: 9  
6 towards [1] 17: 21  
track [1] 32: 20  
7 tracking [2] 12: 17, 22  
transactions [1] 22: 21  
8 transcript [2] 1: 12; 13: 18  
transcription [1] 39: 10  
9 travis [1] 31: 13  
tremendous [1] 5: 7  
10 trial [3] 16: 7, 25; 17: 3  
trooper [4] 12: 14, 23; 13: 2, 13  
11 troopers [2] 21: 12, 13  
trouble [3] 16: 23; 19: 25; 33: 12  
12 troubles [1] 10: 20  
trust [1] 4: 13  
13 trying [1] 35: 6  
turn [1] 23: 6  
14 twelve [1] 17: 6  
type [5] 11: 18; 16: 7; 20: 20, 21; 34: 18  
15 typically [3] 22: 12; 23: 7, 23

---

- U -

17 unable [1] 10: 5  
under [10] 10: 11; 13: 17; 17: 16; 19: 15, 17, 19, 24; 22: 10; 37: 20  
18 understand [5] 4: 19; 15: 2; 17: 15; 26: 15; 34: 5  
unfortunately [2] 4: 16, 18  
19 united [2] 17: 25; 34: 8  
unlawful [1] 11: 6  
20 unofficially [1] 3: 17  
until [1] 14: 24  
21 updates [1] 30: 23  
used [1] 11: 3  
22 using [3] 13: 10; 20: 17, 19

---

- V -

24 variety [2] 22: 24; 23: 8  
verbally [1] 15: 3  
25 versus [2] 16: 6; 27: 23  
very [7] 4: 10, 12; 17: 24; 24: 6; 33: 21; 34: 15; 36: 3

1 vice [3] 31: 5, 9, 13  
2 victims [2] 11: 13; 14: 9  
3 visit [2] 4: 20; 8: 13  
4 volume [1] 12: 18  
5 vote [8] 2: 25; 9: 24; 19: 6; 22: 6; 25: 11; 28: 17; 30: 17; 37: 17  
6 voting [1] 17: 14

---

- W -

5 wagering [1] 22: 20  
6 wallace [3] 5: 1, 9, 12  
7 wanted [9] 16: 15, 23; 17: 23; 18: 2, 5, 11; 19: 24; 20: 12; 24: 18  
8 wants [1] 15: 17  
9 week [3] 4: 17; 5: 21; 20: 15  
10 weeks [1] 13: 23  
11 welcome [2] 7: 16; 16: 4  
12 whatsoever [1] 29: 17  
13 whereas [3] 7: 15, 19, 24  
14 whereases [1] 7: 13  
15 whetsell [1] 31: 25  
16 whittle [1] 9: 2  
17 whole [4] 5: 17; 6: 3; 11: 13; 16: 7  
18 wife [2] 6: 14; 17: 9  
19 wife's [3] 13: 11, 22; 20: 17  
20 william [1] 31: 25  
21 winning [1] 13: 10  
22 wish [2] 5: 6; 15: 18  
23 withdrawal s [2] 10: 22; 12: 9  
24 within [4] 6: 4; 8: 7; 18: 16; 35: 18  
25 work [3] 6: 24; 7: 9; 37: 24  
worked [3] 9: 7; 29: 6, 20  
working [6] 6: 17; 9: 6; 29: 23; 33: 13; 34: 24  
writing [1] 15: 3  
written [5] 10: 7; 15: 6, 9; 18: 5; 19: 22

---

- Y -

19 year [1] 7: 19  
20 years [27] 4: 5, 7, 8, 14, 15; 5: 3, 22, 24; 6: 16; 7: 24; 8: 5, 19, 25; 9: 7;  
21 12: 11; 13: 6; 16: 25; 17: 2, 7, 8, 9, 19, 24; 36: 10  
22 you'd [1] 15: 24

---

- Z -

23 zaccheo [1] 31: 23  
24 zenni [1] 32: 2  
25 Zimmerman [38] 2: 10, 11, 15, 23, 24; 9: 22, 23; 18: 20; 20: 13, 19; 21: 2, 20, 21;  
22: 4, 5; 25: 9, 10; 28: 15, 16; 29: 20, 25; 30: 6, 7, 15, 16; 32: 17, 18, 19, 24;  
33: 4, 6; 35: 11, 21; 37: 15, 16; 38: 2, 11, 12  
zoelner [14] 26: 10, 12, 19, 24; 27: 1, 4, 6, 10, 12, 14, 16, 19, 21, 25



**MISSOURI GAMING COMMISSION**  
**Second Open Session Minutes**  
**September 28, 2022**

The Missouri Gaming Commission (the “Commission”) went into the second open session at approximately 12:05 p.m. on September 28, 2022, at the Missouri Gaming Commission, 3417 Knipp Drive, Jefferson City, Missouri.

**Chairman Leara moved to adjourn the second open session. Commissioner Hane seconded the motion, and after a roll call vote was taken, Leara – yes, Conway – yes Hane – yes and Zimmerman – yes, the motion passed unanimously.**

The meeting ended at 12:06 p.m.