



MISSOURI GAMING COMMISSION CAREER OPPORTUNITY

Position Vacancy No. 196

Application Deadline: October 19, 2020

CLASS TITLE: Network Infrastructure Technician

LOCATION: Jefferson City, MO

SALARY: \$55,451.28

POSITION SUMMARY

The Missouri Gaming Commission Information Technology Division is seeking an end user support team member to work in our Jefferson City office. This position will be responsible for troubleshooting, supporting, and maintaining PC and server hardware, network devices, peripherals and software applications both onsite and over the phone. Occasional travel will be required.

What you will do:

- Create and update relevant documentation of IT procedures and processes.
- Provisioning and monitoring of user accounts, permission and access.
- Install, configure and manage in house developed and third party software.
- Maintain system life cycle rotations and installation of new equipment.
- System monitoring and general desktop support of all computer users.

QUALIFICATIONS

Associate degree and 0-2 years of relevant experience. (Substitutions may be allowed.)

Must be able to demonstrate:

- Comprehensive knowledge of Windows 10, Microsoft Office and Windows Networking.
- Knowledge of online collaborative tools such as Zoom, Webex, etc.
- Strong troubleshooting skills.
- Customer service and interpersonal skills.
- Effective communication skills, both verbally and written.
- Ability to create and meet deadlines.
- Ability to prioritize tasks in an effective and efficient manner.

APPLICATION REQUIREMENTS

All applicants must apply on [MO Careers](#) and upload a resume, college transcripts, and cover letter.

For questions call (573) 526-4088.

EMPLOYMENT RESTRICTIONS

No applicant will be selected for employment if he/she has a family member related within the second degree of consanguinity or affinity employed by an entity licensed by the Commission. A comprehensive background is required before appointment.

An Equal Opportunity Employer

Missouri Gaming Commission reserves the right to fill positions through transfer and reclassification of existing employees. All qualified applicants will be considered for employment without regard to race, color, religion, sex, age, national origin, veteran status, ancestry, sexual orientation, or disability.