



# MISSOURI GAMING COMMISSION CAREER OPPORTUNITY

Position Vacancy No. 150

Application Deadline: November 14, 2016

**CLASS TITLE: ELECTRONIC GAMING DEVICE SPECIALIST I**  
**LOCATION: Cape Girardeau, MO**  
**SALARY: \$47,868 (after a successful probationary period \$49,116)**

## POSITION SUMMARY

The Electronic Gaming Device Division was established to handle the growing technological advancements in Missouri casinos. This position involves entry-level professional and specialized work for the purpose of ensuring the integrity and accuracy of new, upgraded, and/or existing electronic gaming devices (e.g. slot machines), casino accounting systems, and hardware/ software compliance in accordance with established rules and regulations. An employee in this class is responsible for inspecting, verifying, securing, testing and monitoring the operation and accuracy of electronic gaming devices, casino accounting systems, network infrastructure, hardware and software components, and other associated electronic gaming equipment operating in Missouri casinos.

Electronic Gaming Device Specialist work involves the following:

- Conducting on-site inspections, audits, and follow-up assessments.;
- Reviewing and investigating technical incident reports which detail problems or malfunctions encountered at casinos, utilizing advanced diagnostic tools when necessary;
- Providing technical recommendations to management staff;
- Performing investigations to assist in resolving patron disputes and formal complaints;
- Enforcing Missouri rules and regulations and performing detailed technical and regulatory investigations;
- Reviewing casino systems network topology layouts and settings, to assess risk and network security;
- Documenting all electronic gaming device hardware and software information within the statewide inventory tracking and approval system and participate in resolution, planning and administering changes.

Work is performed under the general supervision of the department manager; however, the employee is expected to exercise independent judgment and initiative in the performance of assigned responsibilities. Some travel required. Relocation cost reimbursement is not available.

**Professional information technology certifications (e.g. Network+, Security+, or similar), information technology, computer science, and/or math skills are not required but are preferred.**

## QUALIFICATIONS

A Bachelor's degree from an accredited college or university with a minimum of 15 earned credit hours in Computer Science, Electronics, Mathematics, Statistics, or a closely related field; and, One or more years of experience in the gaming industry or casino environment ensuring the integrity and accuracy of electronic gaming devices, casino accounting systems, and related hardware components and software programs.

*(24 earned graduate credit hours from an accredited college or university in the specified fields may substitute for the required experience.)*

*(Additional qualifying experience may substitute on a year-for-year basis for the required college education.)*

OR

A Bachelor's degree from an accredited college or university with a minimum of 15 earned credit hours in Computer Science, Electronics, Mathematics, Statistics, or a closely related field; and, One or more years of experience in one or more of the following areas: applications development/support, business/systems analysis, communications technologies, network technologies, information technology security, systems programming, end user support, web technologies, and/or related regulatory compliance.

*(24 earned graduate credit hours from an accredited college or university in the specified fields may substitute for the required experience.)*

*(Additional qualifying experience may substitute on a year-for-year basis for a maximum of two years of the required college education.)*

## APPLICATION REQUIREMENTS

Applicants must complete the MGC Employment Application and provide a cover letter, resume, writing sample and copy of transcripts. Download employment application at <http://www.mgc.dps.mo.gov>. For questions (573) 526-4080. Send completed application to: Missouri Gaming Commission, ATTN: Recruitment, P.O. Box 1847, Jefferson City, MO 65102 OR e-mail to [recruitment@mgc.dps.mo.gov](mailto:recruitment@mgc.dps.mo.gov).

## EMPLOYMENT RESTRICTIONS

No applicant will be selected for employment if he/she has a family member related within the second degree of consanguinity or affinity employed by an entity licensed by the Commission. A comprehensive background is required before appointment.

## An Equal Opportunity Employer

The Missouri Gaming Commission does not discriminate on the basis of age, sex, race, color, national origin, disability, religion, military service status, sexual orientation, GINA, or pregnancy status in its hiring, programs and activities.